# UCMERCED Institutional Research <br> UNIVERSITY OF CALIFORNIA and Decision Support 

2023 Housing Experience Survey Report - All Students<br>Prepared by IRDS

Last updated: April 26, 2023

Administration and Response Rate: The survey was administered between February 6 and February 20, 2023 to all students who live in campus sponsored housing. Student employees who are compensated with room/board were not included. Of the 3,829 students invited to complete the survey 719 (19\%) provided complete or partial (i.e., answered at least one question) responses. Because students could choose whether or not to answer particular questions, the response rates varied by question. Unless otherwise noted, all respondents could answer a particularquestion.

Respondent Characteristics: Please refer to Tables 1-3 below for respondent characteristics, including information about the representativeness of the respondent sample relative to the invitee population. The respondent sample was roughly representative of the invitee population with a few exceptions, noted below. Note that percents should be interpreted with caution when there are small cell sizes.

- Females were more likely to respond (21\%) compared to males ( $16 \%$; Table 1 ), which is typical in survey research.
- There were also some differences across residence halls (Table 3) that should be examined by Housing and Residence Education staff to determine representativeness as well as to suggest residence halls where survey promotion efforts could be strengthened for the next surveyadministration.

Table 1: Comparison of student characteristics for survey invitees and respondents - background

| Student Characteristic | $\begin{gathered} \text { \# Invited } \\ \text { (of 3,829 Total) } \end{gathered}$ | \% Invited | \# Responded (of 719 Total) | Responded | Response Rate (\# responded/ \# Invited) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Entering Level |  |  |  |  |  |
| Entering Frosh | 3658 | 96\% | 681 | 95\% | 19\% |
| Transfer Students | 118 | 3\% | 26 | 4\% | 22\% |
| Unknown | 53 | 1\% | 12 | 2\% | 23\% |
| Race/Ethnicity |  |  |  |  |  |
| International | 184 | 5\% | 35 | 5\% | 19\% |
| Hispanic | 2003 | 52\% | 335 | 47\% | 17\% |
| African American | 228 | 6\% | 34 | 5\% | 15\% |
| American Indian | 4 | <1\% | 1 | <1\% | 25\% |
| Asian | 845 | 22\% | 181 | 25\% | 21\% |
| Pacific Islander | 10 | <1\% | 0 | 0\% | 0\% |
| White | 309 | 8\% | 79 | 11\% | 26\% |
| Multi-racial | 146 | 4\% | 29 | 4\% | 20\% |
| Unknown | 100 | 3\% | 25 | 4\% | 25\% |
| Gender |  |  |  |  |  |
| Female | 1790 | 47\% | 379 | 53\% | 21\% |
| Male | 1983 | 52\% | 324 | 45\% | 16\% |
| Unknown | 56 | 2\% | 16 | 2\% | 29\% |

Note: \% values may not sum to 100 due to rounding error
Table 2: Comparison of student characteristics for survey invitees and respondents - background

| Student Characteristic | \# Invited <br> (of 3829 Total) | Invited | \# <br> Responded <br> (of 719 <br> Total) | \% <br> Responded | Response <br> Rate (\# <br> responded/ \# <br> Invited) |
| ---: | :---: | :---: | :---: | :---: | :---: |
| Pell Grant Eligibility Status | Rell Grant Eligible | 2215 | $58 \%$ | 388 | $54 \%$ |
| Pen-Pell Grant Eligible <br> Unknown | 1563 | $41 \%$ | 319 | $44 \%$ | $18 \%$ |
| First Generation Status | 51 | $1 \%$ | 12 | $20 \%$ |  |
| First Generation | 2406 | $63 \%$ | 404 |  | $24 \%$ |
| Non-First Generation | 1370 | $36 \%$ | 303 | $42 \%$ | $17 \%$ |
| Unknown | 53 | $1 \%$ | 12 | $2 \%$ | $22 \%$ |

Note: \% values may not sum to 100 due to rounding error

Table 3: Comparison of student characteristics for survey invitees and respondents - housing

| Student <br> Characteristic | \# Invited <br> (of 3829 Total) | $\%$ <br> Invited | \#Responded <br> (of 719 Total) | $\%$ <br> Responded | Response Rate (\# <br> responded/ \# <br> Invited) |
| ---: | :---: | :---: | :---: | :---: | :---: |
| Calaveras Hall | 72 | $2 \%$ | 10 | $1 \%$ | $14 \%$ |
| Cathedral | 196 | $5 \%$ | 31 | $4 \%$ | $16 \%$ |
| El Portal | 519 | $14 \%$ | 111 | $15 \%$ | $21 \%$ |
| Fresno Hall | 34 | $1 \%$ | 3 | $<1 \%$ | $9 \%$ |
| Glacier Point | 675 | $18 \%$ | 152 | $21 \%$ | $23 \%$ |
| Granite Pass | 375 | $10 \%$ | 82 | $11 \%$ | $22 \%$ |
| Half Dome | 478 | $13 \%$ | 64 | $9 \%$ | $13 \%$ |
| Kern Hall | 70 | $2 \%$ | 10 | $1 \%$ | $14 \%$ |
| Kings Hall | 69 | $2 \%$ | 15 | $2 \%$ | $22 \%$ |
| Madera Hall | 72 | $2 \%$ | 10 | $1 \%$ | $14 \%$ |
| Mariposa | 184 | $5 \%$ | 32 | $5 \%$ | $17 \%$ |
| Merced Hall | 72 | $2 \%$ | 10 | $1 \%$ | $14 \%$ |
| Sentinel Rock | 530 | $14 \%$ | 98 | $14 \%$ | $18 \%$ |
| Stanislaus Hall | 67 | $2 \%$ | 10 | $1 \%$ | $15 \%$ |
| Tenaya | 153 | $4 \%$ | 35 | $5 \%$ | $23 \%$ |
| Tulare Hall | 65 | $2 \%$ | 11 | $2 \%$ | $17 \%$ |
| Tuolumne | 198 | $5 \%$ | 35 | $5 \%$ | $18 \%$ |

Note: \% values may not sum to 100 due to rounding error

## Please indicate your agreement or disagreement with each statement about your experience on the UC Merced campus.



| Field | Strongly Agree | Agree | Somewhat Agree | Neither Agree nor Disagree | Somewhat Disagree | Disagree | Strongly Disagree |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |


| $\quad$ I see myself |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | :--- |
| as part of the | $15.41 \%$ | $40.48 \%$ | $26.05 \%$ | $10.78 \%$ | $3.92 \%$ | $1.82 \%$ | $1.54 \%$ | 714 |  |
| campus | 110 | 289 | 186 | 77 | 28 | 13 | 11 | 7 |  |
| community. |  |  |  |  |  |  |  |  |  |

I feel that I

| am a member of | $13.86 \%$ | $40.31 \%$ | $26.31 \%$ | $11.46 \%$ | $4.38 \%$ | $2.12 \%$ | $1.56 \%$ | 707 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| the campus | 98 | 285 | 186 | 81 | 31 | 15 | 11 |  |
| community. |  |  |  |  |  |  |  |  |

I feel a sense

| of belonging to | $13.44 \%$ | $34.09 \%$ | $25.88 \%$ | $16.12 \%$ | $6.22 \%$ | $2.55 \%$ | $1.70 \%$ | 707 |  |
| :--- | ---: | :--- | ---: | :--- | ---: | :--- | ---: | :--- | :--- | :--- |
| the campus | 95 | 241 | 183 | 114 | 44 | 18 | 12 |  |  |
| community. |  |  |  |  |  |  |  |  |  |

From your experience in your residential community during the current academic year, please indicate your agreement or disagreement with the following statements.
Note: To improve readability, some question text is truncated in the figure. Full question text can be found in the table that follows the figure.


## From your experience in your residential community during the current academic year, please indicate your agreement or disagreement with the following statements.

Note: This data is presented as a figure (percentages) on the previous page.

| Field | Strongly Agree | Somewhat Agree | Neither Agree nor Disagree | Somewhat Disagree | Strongly <br> Disagree | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| It has been easy for me to make friends in my residential community. | $\begin{array}{r} 19.19 \% \\ 137 \end{array}$ | $\begin{array}{r} 33.61 \% \\ 240 \end{array}$ | $\begin{array}{r} 21.71 \% \\ 155 \end{array}$ | $\begin{array}{r} 17.09 \% \\ 122 \end{array}$ | $\begin{array}{r} 8.40 \% \\ 60 \end{array}$ | 714 |
| In my residential community other students like me the way I am. | $\begin{array}{r} 20.79 \% \\ 148 \end{array}$ | $\begin{array}{r} 33.71 \% \\ 240 \end{array}$ | $\begin{array}{r} 38.62 \% \\ 275 \end{array}$ | $\begin{array}{r} \text { 4.35\% } \\ 31 \end{array}$ | $\begin{array}{r} 2.53 \% \\ 18 \end{array}$ | 712 |
| I could contact another student in my residential community if I had a question about an assignment. | $\begin{array}{r} 26.09 \% \\ 186 \end{array}$ | $\begin{array}{r} 31.84 \% \\ 227 \end{array}$ | $\begin{array}{r} 18.51 \% \\ 132 \end{array}$ | $\begin{array}{r} 13.60 \% \\ 97 \end{array}$ | $\begin{aligned} & \text { 9.96\% } \\ & 71 \end{aligned}$ | 713 |
| I would find it easy to join study groups with other students in my residential community if I wanted to. | $\begin{array}{r} 14.17 \% \\ 101 \end{array}$ | $\begin{array}{r} 26.79 \% \\ 191 \end{array}$ | $\begin{array}{r} 27.35 \% \\ 195 \end{array}$ | $\begin{array}{r} 20.48 \% \\ 146 \end{array}$ | $\begin{array}{r} 11.22 \% \\ 80 \end{array}$ | 713 |
| I feel accepted by people living in my residential community. | $\begin{array}{r} 22.57 \% \\ 160 \end{array}$ | $\begin{array}{r} 34.98 \% \\ 248 \end{array}$ | $\begin{array}{r} 34.13 \% \\ 242 \end{array}$ | $5.36 \%$ $38$ | $\begin{array}{r} 2.96 \% \\ 21 \end{array}$ | 709 |
| People living in my residential community respect each other. | $\begin{array}{r} 24.54 \% \\ 174 \end{array}$ | $\begin{array}{r} 36.53 \% \\ 259 \end{array}$ | $\begin{array}{r} 21.44 \% \\ 152 \end{array}$ | $\begin{array}{r} 11.14 \% \\ 79 \end{array}$ | $6.35 \%$ $45$ | 709 |
| There is a sense of community among the people living in my residential community. | $\begin{array}{r} 18.82 \% \\ 134 \end{array}$ | $\begin{array}{r} 33.43 \% \\ 238 \end{array}$ | $\begin{array}{r} 30.34 \% \\ 216 \end{array}$ | $\begin{array}{r} \text { 11.38\% } \\ 81 \end{array}$ | $\begin{array}{r} 6.04 \% \\ 43 \end{array}$ | 712 |

## These questions are about your ethnicity or your ethnic group and how you feel about it or react to it. Please indicate how much you agree or disagree with each statement.



## Please indicate your agreement of disagreement with each statement about the staff and services offered at the Valley Resident Services Office.

Note: To improve readability, some question text is truncated in the figure. Full question text can be found in the table that follows the figure.


|  | $0 \%$ | $20 \%$ | $40 \%$ | $60 \%$ | $80 \%$ |
| :--- | :--- | :--- | :--- | :--- | :--- |


| Field | Strongly Agree | Agree | Disagree | Strongly Disagree | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
| I am able to get my questions answered by Housing and Residence Education staff. | $\begin{array}{r} 37.17 \% \\ 239 \end{array}$ | $\begin{array}{r} 55.83 \% \\ 359 \end{array}$ | $\begin{array}{r} 4.98 \% \\ 32 \end{array}$ | $\begin{array}{r} \text { 2.02\% } \\ 13 \end{array}$ | 643 |
| The staff at the front desk are helpful. | $\begin{array}{r} 34.23 \% \\ 204 \end{array}$ | $\begin{array}{r} 59.73 \% \\ 356 \end{array}$ | $\begin{array}{r} 4.36 \% \\ 26 \end{array}$ | $\begin{array}{r} 1.68 \% \\ 10 \end{array}$ | 596 |

## Please indicate your agreement or disagreement with each statement. Housing and Residence Education:

Note: To improve readability, some question text is truncated in the figure. Full question text can be found in the table that follows the figure.


| Field | $\begin{array}{r} \text { Strongly } \\ \text { Agree } \end{array}$ | Neither Agree nor Disagree |  | Disagree |  | Strongly Disagree |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Staff are genuinely interested in my educational and personal development. | $\begin{gathered} \text { 18.38\% } \\ 127 \quad 266.49 \% \end{gathered}$ | 35.17\% | 243 | 6.66\% | 46 | 1.30\% | 9 | 691 |
| Provides information about resources to help me be academically successful (e.g., GPA calculation, tutoring). | $\begin{gathered} 22.25 \% \\ 154 \quad 43.06 \% \\ 298 \end{gathered}$ | 26.59\% | 184 | 6.07\% | 42 | 2.02\% | 14 | 692 |
| Provides information about self-care (e.g., stress management, making time for family). | $\begin{gathered} 21.59 \% \\ 149 \end{gathered} \quad 314.51 \% \text { }$ | 25.22\% | 174 | 5.94\% | 41 | 1.74\% | 12 | 690 |
| Provides education about the effects and risks of drug and alcohol use, and other high-risk behaviors. | $\begin{gathered} 22.29 \% ~ 45.59 \% \\ 154 \quad 315 \end{gathered}$ | 24.60\% | 170 | 5.79\% | 40 | 1.74\% | 12 | 691 |
| Provides information about how to access student services (e.g., work orders, mail/packages, lost keys). | $\begin{gathered} 29.34 \% ~ 52.02 \% \\ 203 \quad 360 \end{gathered}$ | 14.16\% |  | 3.32\% | 23 | 1.16\% | 8 | 692 |
| Provides information about what to do when there is an emergency (e.g., fire, medical). | $\begin{gathered} 25.07 \% \\ 1730.14 \% \\ 146 \end{gathered}$ | 18.70\% | 129 | 3.91\% | 27 | 2.17\% | 15 | 690 |

## Please indicate your agreement or disagreement with each statement about Resident Assistants (RAs).

Note: To improve readability, some question text is truncated in the figure. Full question text can be found in the table that follows the figure.


| Field | Strongly Agree | Agree | Neither Agree nor Disagree | Disagree | Strongly Disagree |
| :---: | :---: | :---: | :---: | :---: | :---: |

Resident Assistants enforce policies that support my learning (e.g., noise complaints).

| $25.66 \%$ | $43.44 \%$ | $20.85 \%$ | $7.29 \%$ | $2.77 \%$ |  |
| ---: | ---: | ---: | ---: | ---: | ---: |
| 176 | 298 | 143 | 50 | 19 | 686 |


| Resident Assistants provide opportunities that support residential community development. | $25.80 \%$ 177 | $\begin{array}{r} 43.29 \% \\ 297 \end{array}$ | $\begin{array}{r} 22.59 \% \\ 155 \end{array}$ | $\begin{array}{r} 6.41 \% \\ 44 \end{array}$ | $\begin{array}{r} 1.90 \% \\ 13 \end{array}$ | 686 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Resident Assistants support my | 21.41\% | 36.07\% | 33.28\% | 7.04\% | 2.20\% | 682 |
| development as a person. | 146 | 246 | 227 | 48 | 15 | 682 |

I know I can contact my Resident
Assistant to help me resolve roommate
conflicts.

| $34.89 \%$ | $44.09 \%$ | $15.33 \%$ | $4.09 \%$ | $1.61 \%$ |  |
| ---: | ---: | ---: | ---: | ---: | ---: |
| 239 | 302 | 105 | 28 | 11 | 685 |

Please indicate whether the floor activities put on by your Resident Assistant (RA) helped you do each of the following:


Please indicate your agreement or disagreement with each statement about the opportunities, experiences, and services offered to on campus residents. Living on campus:
Note: To improve readability, some question text is truncated in the figure. Full question text can be found in the table that follows the figure.


# Please indicate your agreement or disagreement with each statement about the opportunities, experiences, and services offered to on campus residents. Living on campus: 

Note: This data is presented as a figure (percentages) on the previous page.

| Field | Strongly <br> Agree | Agree | Neither Agree nor Disagree | Disagree | Strongly Disagree | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Helps me develop independence and self-sufficiency. | $\begin{array}{r} 32.48 \% \\ 215 \end{array}$ | $\begin{array}{r} 46.98 \% \\ 311 \end{array}$ | $\begin{array}{r} 16.77 \% \\ 111 \end{array}$ | $\begin{array}{r} 3.17 \% \\ 21 \end{array}$ | $4$ | 662 |
| Facilitates my personal growth, reflection, and development. | $\begin{array}{r} 30.51 \% \\ 202 \end{array}$ | $\begin{array}{r} 47.13 \% \\ 312 \end{array}$ | $\begin{array}{r} 17.52 \% \\ 116 \end{array}$ | $\begin{array}{r} 3.93 \% \\ 26 \end{array}$ | $6$ | 662 |
| Helps me develop a sense of justice and fairness. | $\begin{array}{r} 23.37 \% \\ 154 \end{array}$ | $\begin{array}{r} 39.15 \% \\ 258 \end{array}$ | $\begin{array}{r} 29.44 \% \\ 194 \end{array}$ | $5.92 \%$ $39$ | $\begin{array}{r} 2.12 \% \\ 14 \end{array}$ | 659 |
| Facilitates a respect for self, others, and property. | $\begin{array}{r} 31.87 \% \\ 210 \end{array}$ | $\begin{array}{r} 45.07 \% \\ 297 \end{array}$ | $\begin{array}{r} 17.75 \% \\ 117 \end{array}$ | $\begin{array}{r} 3.95 \% \\ 26 \end{array}$ | $\begin{array}{r} 1.37 \% \\ \hline \end{array}$ | 659 |
| Helps me appreciate cultural differences, perspectives, lifestyles, spirituality, and other forms of diversity. | $\begin{array}{r} 29.35 \% \\ 194 \end{array}$ | $\begin{array}{r} 46.14 \% \\ 305 \end{array}$ | $\begin{array}{r} 19.82 \% \\ 131 \end{array}$ | $\begin{array}{r} 3.63 \% \\ 24 \end{array}$ | $\begin{array}{r} 1.06 \% \\ 7 \end{array}$ | 661 |
| Helps me develop leadership skills. | $\begin{array}{r} 21.15 \% \\ 140 \end{array}$ | $\begin{array}{r} 34.14 \% \\ 226 \end{array}$ | $\begin{array}{r} 32.48 \% \\ 215 \end{array}$ | $\begin{array}{r} 9.97 \% \\ 66 \end{array}$ | 2.27\% <br> 15 | 662 |
| Helps me develop problem-solving and decision-making skills. | $\begin{array}{r} 25.30 \% \\ 167 \end{array}$ | $\begin{array}{r} 48.33 \% \\ 319 \end{array}$ | $\begin{array}{r} 20.15 \% \\ 133 \end{array}$ | $\begin{array}{r} 5.45 \% \\ 36 \end{array}$ | $0.76 \%$ $5$ | 660 |
| Helps me understand how to apply knowledge I learned in the classroom outside of class. | $\begin{array}{r} 21.67 \% \\ 143 \end{array}$ | $\begin{array}{r} 38.79 \% \\ 256 \end{array}$ | $\begin{array}{r} 26.21 \% \\ 173 \end{array}$ | $\begin{array}{r} 10.00 \% \\ 66 \end{array}$ | $\begin{array}{r} 32.33 \% \\ 22 \end{array}$ | 660 |
| Helps me understand the importance of confronting inappropriate or disruptive behavior. | $\begin{array}{r} 28.29 \% \\ 187 \end{array}$ | $\begin{array}{r} 42.97 \% \\ 284 \end{array}$ | $\begin{array}{r} 20.73 \% \\ 137 \end{array}$ | $\begin{array}{r} 6.51 \% \\ 43 \end{array}$ | $\begin{array}{r} 1.51 \% \\ 10 \end{array}$ | 661 |
| Helps me understand how to handle conflict within my community. | $\begin{array}{r} 22.37 \% \\ 147 \end{array}$ | $\begin{array}{r} 40.33 \% \\ 265 \end{array}$ | $\begin{array}{r} 27.55 \% \\ 181 \end{array}$ | $\begin{array}{r} 7.76 \% \\ 51 \end{array}$ | $\begin{array}{r} 1.98 \% \\ 13 \end{array}$ | 657 |

## Which of the following experiences have you participated in?

Note: Percents do not add to $100 \%$ as respondents may have selected multiple items. To improve readability, some question text is truncated in the figure. Full question text can be found in the table that follows the figure.


## Which of the following experiences have you participated in? (Please select all that apply)

Note: Percents do not add to $100 \%$ as respondents may have selected multiple items. This data is presented as a figure (percentages) on the previous page.
FieldMet with an academic advisor20.84\%532
Studied or worked on a project with other students ..... 13.20\% ..... 337
Social activities and clubs ..... 16.73\% ..... 427
Attended health and wellness activities ..... 7.36\% ..... 188
Employment on or off campus ..... 6.58\% ..... 168
Met with a faculty member ..... 11.48\% ..... 293
Leadership role on campus ..... 3.13\% ..... 80
Research with faculty/staff ..... 2.62\% ..... 67
Attended diversity-related activities ..... 4.86\% ..... 124
Leadership role in the community (off campus) ..... 1.18\% ..... 30
Internship(s) ..... 2.08\% ..... 53
Study abroad ..... 0.47\% ..... 12
Used learning support services (e.g. tutoring, studying and class registration workshops) ..... 9.48\% ..... 242
Total ..... 2553

## How do you learn about campus events, programs and activities? (Please select all that apply)

Note: Percents do not add to $100 \%$ as respondents may have selected multiple items. To improve readability, some question text is truncated in the figure. Full question text can be found in the table that follows the figure.


## Field

Social media (e.g., Facebook, Instagram, Twitter) ..... 18.47\% ..... 398
Word of mouth from other students ..... 19.07\% ..... 411
Word of mouth from Resident Assistants or Programming Assistants ..... 8.45\% ..... 182
Posters/flyers ..... 22.97\% ..... 495
Monthly newsletters or bulletin board posted by RA ..... 8.58\% ..... 185
Events calendar on UC Merced website ..... 4.92\% ..... 106
Housing and Residence Education website ..... 2.55\% ..... 55
Other (please specify) ..... 1.35\% ..... 29
Campus Connect ..... 5.94\% ..... 128
Digital screens on campus ..... 4.92\% ..... 106
CatLife ..... 2.78\% 60
Total ..... 2155

Please select your level of agreement or disagreement with the following statement - I feel safe in my residential community.


## The reliability of the WIRELESS network connections meets my needs.


Field
Strongly Agree ..... 23.15\% ..... 153
Agree 56.73\% ..... 375
Disagree ..... 12.41\% ..... 82
Strongly Disagree ..... 4.54\% ..... 30
I do not use this service ..... 3.18\% ..... 21
Total ..... 661

## Do you park a motor vehicle on campus?



| Field | Choice Count |  |
| :--- | ---: | :---: |
| No | $83.43 \%$ | 554 |
| Yes | $16.57 \%$ | 110 |
| Total | 664 |  |

## You said you park on campus. Please indicate your agreement with each of the following:



## When do you need to ride CatTracks? (select all that apply)

Note: Percents do not add to $100 \%$ as respondents may have selected multiple items.


How many semesters have you have lived in Housing (please include the current semester in your count)?


Overall, I am satisfied with my experience living on campus.


