

# 2023 Housing Experience Survey

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## Start of Block: Instructions

### QTCL What is the Housing Experience Survey?

Each Spring semester, all students who live on campus are invited to take the Housing Experience Survey to provide feedback that will help us improve the residential student experience. The questions on the survey will cover topics such as:

- Your experience living in campus housing and how much you feel like you belong.
- The helpfulness of Housing and Residence Education staff and programs.
- The activities you've participated in and the benefits you've experienced living on campus.
- Your use of and satisfaction with campus services and resources.

### Accessibility

If you are using screen reading software such as JAWS, please use table navigation. You are also encouraged to email or call UC Merced Accessibility Services - [access@ucmerced.edu](mailto:access@ucmerced.edu) or 209-228-6996 - for confidential assistance. You will need to login using your UCM NetID and password. We recommend that you use a computer/laptop or tablet device to take the survey - the questions may not display properly on a phone. The survey will be available between February, 6th, 2023 and February 20th, 2023. It is recommended that you complete the survey in one sitting - depending on your browser settings, your responses may not be saved if you close the survey and try to return later.

### Study Procedure

If you agree to participate, you should be able to complete the survey in approximately 10-15 minutes. **Please make sure you are satisfied with your survey responses before you move on to the next page of the survey - once you click "Next" you may not be able to return to prior pages to change your responses.**

### Voluntary Participation

Participation in this survey is entirely voluntary. Your decision whether or not to participate will not affect your relationship with UC Merced or benefits to which you may otherwise be entitled. You may choose to withdraw at any time or skip questions you do not wish to answer.

### Benefits

While there may not be any direct benefit to you from participating, the Housing Experience Survey gives on-campus residential students an opportunity to comment on their experience at UC Merced, which can help us evaluate and improve the residential and campus life experience.

**Prizes** As an appreciation for your time and as an incentive for participation, Housing Experience Survey completers will be automatically entered into daily drawings for \$25 Amazon

e-gift cards. Twelve winners will be selected and notified by February 22nd, 2023. The earlier you complete the survey the more chances you'll have to win! Winners will be notified via their UC Merced email address about how to claim their prize.

You will be automatically entered into the drawing for prizes if you submit the survey. If you want to be entered into the drawings without submitting the survey, please email Andrea Hall-Cuccia (ahallcuccia@ucmerced.edu) by February 20th, 2023.

### **Protecting your privacy**

Any personally identifiable information that is obtained in connection with this study will be stored on a secured server and remain confidential. Please be assured that your responses will be used for research purposes only and will be strictly confidential. Any information that is obtained in connection with this study and that can be identified with you will remain confidential and will be disclosed only with your permission or as required by law. Your student ID will be used to match survey responses against other data such as, but not limited to, your demographics and enrollment records. The information you provide will be combined with responses from other students and reported as summary statistics only. Any quotations from responses to open ended questions used in public reporting will be reviewed to ensure that your identity cannot be ascertained.

Please keep in mind that University policy requires all reports of sexual harassment and sexual violence against students to be forwarded to the title IX office - <http://dsvp.ucmerced.edu/report>. Students who disclose that they experienced sexual harassment or sexual violence while enrolled as a student may be contacted by the Title IX Office with information about reporting options and support services available to them.

Please note that the responses to the survey may not be reviewed immediately. If any of your responses concern matters in need of immediate action or disclose dangerous situations, you should immediately report those matters to the appropriate authorities. If you need immediate assistance, please contact Counseling and Psychological Services (CAPS) at <http://counseling.ucmerced.edu/>; the Campus Advocacy, Resources, and Education (CARE) office at <https://care.ucmerced.edu/>; or the Dean of Students Office at <https://studentaffairs.ucmerced.edu/dean-students>.

### **Asking Questions and Reporting Concerns**

If you have any questions contact Andrea Hall-Cuccia at [ahallcuccia@ucmerced.edu](mailto:ahallcuccia@ucmerced.edu) or 209-228-2341.

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QTConsent **Statement of Consent**

By selecting "Agree," I am providing my consent to this survey research effort, as described above. I understand and will participate.

Agree (1)

Disagree (2)

End of Block: Instructions

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Start of Block: Climate

QT45 **Residential Community Experience**

In this section, we'll ask you questions about your experience at UC Merced. Some will be about your experience on campus in general, some about your experience in your residential community, and some about your racial/ethnic identity.

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Q55 Please indicate your agreement or disagreement with each statement about your experience on the UC Merced campus.

	Strongly Agree (1)	Agree (2)	Somewhat Agree (3)	Neither Agree nor Disagree (4)	Somewhat Disagree (5)	Disagree (6)	Strongly Disagree (7)
I see myself as part of the campus community. (Q55_1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel that I am a member of the campus community. (Q55_2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel a sense of belonging to the campus community. (Q55_3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q51

From your experience in your residential community during the current academic year, please indicate your agreement or disagreement with the following statements.

	Strongly Agree (1)	Somewhat Agree (2)	Neither Agree nor Disagree (3)	Somewhat Disagree (4)	Strongly Disagree (5)
It has been easy for me to make friends in my residential community. (Q51_1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In my residential community other students like me the way I am. (Q51_2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I could contact another student in my residential community if I had a question about an assignment. (Q51_3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would find it easy to join study groups with other students in my residential community if I wanted to. (Q51_4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel accepted by people living in my residential community. (Q51_5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

People living  
in my  
residential  
community  
respect each  
other.  
(Q51\_6)

There is a  
sense of  
community  
among the  
people living  
in my  
residential  
community.  
(Q51\_7)

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Q81 We are interested in other thoughts you might have about your overall sense of belonging at UC Merced. What makes you feel like you belong at UC Merced?

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Q82 What, if anything, makes you feel like you do not belong at UC Merced?

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Q54

These questions are about your ethnicity or your ethnic group and how you feel about it or react to it. Please indicate how much you agree or disagree with each statement.

	Strongly Agree (1)	Somewhat Agree (2)	Neither Agree nor Disagree (3)	Somewhat Disagree (4)	Strongly Disagree (5)
I have a strong sense of belonging to my own racial/ethnic group. (Q54_1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel a strong attachment towards my own racial/ethnic group. (Q54_2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

End of Block: Climate

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Start of Block: Community and Programming

QT104 Residential Community and Programming

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Q31\_1 Please indicate your agreement or disagreement with each statement about the staff and services offered at the Valley Resident Services Office.

	Strongly Agree (1)	Agree (2)	Disagree (3)	Strongly Disagree (4)	Not Applicable (5)
I am able to get my questions answered by Housing and Residence Education staff. (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The staff at the front desk are helpful. (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>





Q56 Please indicate your agreement or disagreement with each statement. Housing and Residence Education:

	Strongly Agree (1)	Agree (2)	Neither Agree nor Disagree (3)	Disagree (4)	Strongly Disagree (5)
Staff are genuinely interested in my educational and personal development. (Q56_1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Provides information about resources to help me be academically successful (e.g., GPA calculation, tutoring). (Q56_2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Provides information about self-care (e.g., stress management, making time for family). (Q56_3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Provides education about the effects and risks of drug and alcohol use, and other high-risk behaviors. (Q56_4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Provides information about how to access student services (e.g.,	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

work orders,  
mail/packages,  
lost keys).  
(Q56\_5)

Provides  
information  
about what to  
do when there  
is an  
emergency  
(e.g., fire,  
medical).  
(Q56\_6)



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Q65 Please indicate your agreement or disagreement with each statement about Resident Assistants (RAs).

	Strongly Agree (1)	Agree (2)	Neither Agree nor Disagree (3)	Disagree (4)	Strongly Disagree (5)
Resident Assistants enforce policies that support my learning (e.g., noise complaints). (Q65_1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Resident Assistants provide opportunities that support residential community development. (Q65_2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Resident Assistants support my development as a person. (Q65_3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I know I can contact my Resident Assistant to help me resolve roommate conflicts. (Q65_4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



Q59 Please indicate whether the floor activities put on by your Resident Assistant (RA) helped you do each of the following:

	Not Sure/Did Not Participate (1)	Not at All (2)	A Little (3)	Somewhat (4)	Very Much (5)
Helped me make new friends. (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Helped me learn a new skill or have a new experience. (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Helped me relieve stress. (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Page Break



Q60 Please indicate your agreement or disagreement with each statement about the opportunities, experiences, and services offered to on campus residents. Living on campus:

*Display This Choice:*  
*If Enrollment\_Level = NF*

*Display This Choice:*  
*If Enrollment\_Level = NT*  
*Or Enrollment\_Level = C*

*Display This Choice:*  
*If Enrollment\_Level = NT*  
*Or Enrollment\_Level = C*

*Display This Choice:*  
*If Enrollment\_Level = NT*  
*Or Enrollment\_Level = C*

	Strongly Agree (1)	Agree (2)	Neither Agree nor Disagree (3)	Disagree (4)	Strongly Disagree (5)
Helps me develop independence and self-sufficiency. (Q60_1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Facilitates my personal growth, reflection, and development. (Q60_2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Helps me develop a sense of justice and fairness. (Q60_3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Facilitates a respect for self, others, and property. (Q60_4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Helps me appreciate cultural differences,	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

perspectives,  
lifestyles,  
spirituality, and  
other forms of  
diversity.  
(Q60\_5)

Helps me  
develop  
leadership  
skills. (Q60\_6)

Helps me  
develop  
problem-  
solving and  
decision-  
making skills.  
(Q60\_7)

Helps me  
understand  
how to apply  
knowledge I  
learned in the  
classroom  
outside of  
class. (Q60\_8)

Helps me  
understand the  
importance of  
confronting  
inappropriate or  
disruptive  
behavior.  
(Q60\_9)

Helps me  
understand  
how to handle  
conflict within  
my community.  
(Q60\_10)

*Display This  
Choice:  
If  
Enrollment\_Level  
= NF*

Helps me

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

identify resources to facilitate my transition from high school to college.  
(Q60\_11)

*Display This Choice:*  
*If*  
*Enrollment\_Level = NT*  
*Or*  
*Enrollment\_Level = C*

Helps me develop a lifestyle that balances my personal and academic life.  
(Q60\_12)

*Display This Choice:*  
*If*  
*Enrollment\_Level = NT*  
*Or*  
*Enrollment\_Level = C*

Helps me understand how to build relationships with faculty.  
(Q60\_13)

*Display This Choice:*  
*If*  
*Enrollment\_Level = NT*  
*Or*  
*Enrollment\_Level = C*

Helps me



understand  
how to explore  
mentorship  
opportunities.  
(Q60\_14)

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Q83 Please use the space below to share any other thoughts you have about how UC Merced can best support your success as a student.

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Q62 Which of the following experiences have you participated in? (Please select all that apply)

- Research with faculty/staff (1)
- Social activities and clubs (2)
- Internship(s) (3)
- Study abroad (4)
- Leadership role on campus (5)
- Leadership role in the community (off campus) (6)
- Employment on or off campus (7)
- Studied or worked on a project with other students (8)
- Met with a faculty member (9)
- Attended health and wellness activities (10)
- Attended diversity-related activities (11)
- Used learning support services (e.g. tutoring, studying and class registration workshops) (12)
- Met with an academic advisor (13)

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Page Break

Q13 How do you learn about campus events, programs and activities? (Please select all that apply)

- Campus Connect (2)
  - Monthly newsletters or bulletin board posted by RA (3)
  - Posters/flyers (19)
  - Events calendar on UC Merced website (9)
  - Digital screens on campus (10)
  - Word of mouth from other students (11)
  - Word of mouth from Resident Assistants or Programming Assistants (12)
  - Social media (e.g., Facebook, Instagram, Twitter) (13)
  - Housing and Residence Education website (17)
  - CatLife (20)
  - Other (please specify) (14)
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End of Block: Community and Programming

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Start of Block: Safety

QT14  
**Safety**

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Q35 Please select your level of agreement or disagreement with the following statement - I feel safe in my residential community.

- Strongly Agree (1)
- Agree (2)
- Disagree (3)
- Strongly Disagree (4)

End of Block: Safety

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Start of Block: Dining

QT16 **Pavilion Dining Center**

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Q41 Please select your level of agreement or disagreement with the following statements regarding the Pavilion Dining Center.

	Strongly Agree (1)	Agree (2)	Disagree (3)	Strongly Disagree (4)	Not Applicable (5)
I am satisfied with the <b>quality</b> of food served. (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am satisfied with the <b>variety</b> of food served. (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am satisfied with the <b>service</b> provided by staff. (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am satisfied with the <b>cleanliness</b> . (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am happy with the <b>hours</b> it is open. (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am able to select <b>healthy food options</b> . (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am able to select food options that <b>satisfy dietary restrictions</b> (e.g., vegetarian, vegan, gluten-free). (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q50 Please list any suggestions to improve the Pavilion Dining Center food or services.

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End of Block: Dining

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Start of Block: Technology

**QT17 Technology and Internet Connections**

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Q94 The reliability of the WIRELESS network connections meets my needs.

- Strongly Agree (1)
- Agree (2)
- Disagree (4)
- Strongly Disagree (5)
- I do not use this service (6)

End of Block: Technology

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Start of Block: Transportation & Parking

**QT57**

**Transportation and Parking**

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Q58 Do you park a motor vehicle on campus?

- No (1)
- Yes (2)

*Display This Question:*

*If Do you park a motor vehicle on campus? = Yes*

Q78 You said you park on campus. Please indicate your agreement with each of the following:

	Strongly Agree (1)	Agree (2)	Disagree (3)	Strongly Disagree (4)
Parking on campus is convenient. (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The value of parking on campus is worth the price I pay. (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q76 When do you need to ride CatTracks? (select all that apply)

- Not applicable - I do not ride CatTracks (1)
- Monday to Friday (weekdays) (2)
- Friday night to Sunday (weekends) (3)
- Holidays and Break periods (4)

**End of Block: Transportation & Parking**

Start of Block: Closing

QT12 Overall Evaluation

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Q103 How many semesters have you have lived in Housing (please include the current semester in your count)?

- 1 semester (1)
  - 2 semesters (2)
  - 3 semesters (3)
  - 4 semesters (4)
  - 5 or more semesters (5)
- 



Q31\_2 Overall, I am satisfied with my experience living on campus.

- Strongly Agree (1)
  - Agree (2)
  - Disagree (3)
  - Strongly Disagree (4)
- 

Q70 Please use the space below to share any suggestions you have for improving Housing and Residence Education programs and services.

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End of Block: Closing

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Start of Block: Submit



### QT18 Thank You!

We thank you for taking the time to give us your feedback. It is very important that we evaluate our services in an effort to improve and meet the needs of our on-campus residents. Please click the Submit button to submit your responses.

End of Block: Submit

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Start of Block: NoConsent



QTNonconsent You have indicated that you do not wish to participate in the Housing Experience Survey. Please click "End" below to end your survey session and be opted out of receiving additional communications about this survey. If you decide later that you'd like to participate, please contact Andrea Hall-Cuccia ([ahallcuccia@ucmerced.edu](mailto:ahallcuccia@ucmerced.edu)).

End of Block: NoConsent

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