

2015 Housing and Residence Life Services Survey Report
 Prepared by Institutional Research and Decision Support
 Last Updated: April 28, 2015

Response Rate: Of the 2002 students who were invited to complete the survey, 52% (1048) provided partial or complete responses.

Respondent Characteristics: Please refer to the tables below for a summary. The respondent sample appears roughly representative of the invitee population with a few exceptions. (a) Females were overrepresented in the sample relative to males, which is typical in survey research. (b) Freshmen were somewhat underrepresented in the sample compared to Sophomores and Juniors. (c) Several of the residence halls were either somewhat overrepresented or underrepresented in the sample, likely due to differences in the strategies used by the resident assistants in each hall to encourage residents to complete the survey.

Comparison of student characteristics for survey invitees and respondents

Student Characteristic	# Invited (of 2002 total)	% Invited	# Responded (of 1048 total)	% Responded
Transfer Students	43	2%	33	3%
Gender				
Female	1076	54%	626	60%
Male	917	46%	419	40%
Unknown	9	<1%	3	<1%
Race/Ethnicity				
International	113	6%	55	5%
Hispanic	961	48%	531	51%
African American	118	6%	60	6%
American Indian	5	<1%	3	<1%
Asian	462	23%	225	21%
Pacific Islander	12	1%	6	1%
White	223	11%	109	10%
Multi-racial	87	4%	51	5%
Unknown	21	1%	8	1%
First Generation Students	1366	68%	733	70%
Pell Grant Eligible Students	1297	65%	696	66%
English Only as First Language	628	31%	334	32%

% values may not sum to 100 due to rounding error

Comparison of student characteristics for survey invitees and respondents

Student Characteristic	# Invited (of 2002 total)	% Invited	# Responded (of 1048 total)	% Responded
Class Standing				
Freshman	995	50%	474	45%
Sophomore	663	33%	364	35%
Junior	244	12%	153	15%
Senior	97	5%	55	5%
Other/Unknown	3	<1%	2	<1%
Academic Standing				
Good Standing	1718	86%	915	87%
Academic Probation	205	10%	98	9%
Special Probation	57	3%	25	2%
Academic Dismissal	4	<1%	0	0%
Unknown	18	1%	10	1%

Student Characteristic	Average (SD) for Invitees	Average (SD) for Respondents
Age	19 (1)	19 (1)
Average Fall 2014 end of term GPA	2.77 (.70)	2.82 (.68)
Average cumulative GPA as of Fall 2014 end of term	2.80 (.61)	2.84 (.58)

SD = Standard Deviation; % values may not sum to 100 due to rounding error

Comparison of student characteristics for survey invitees and respondents

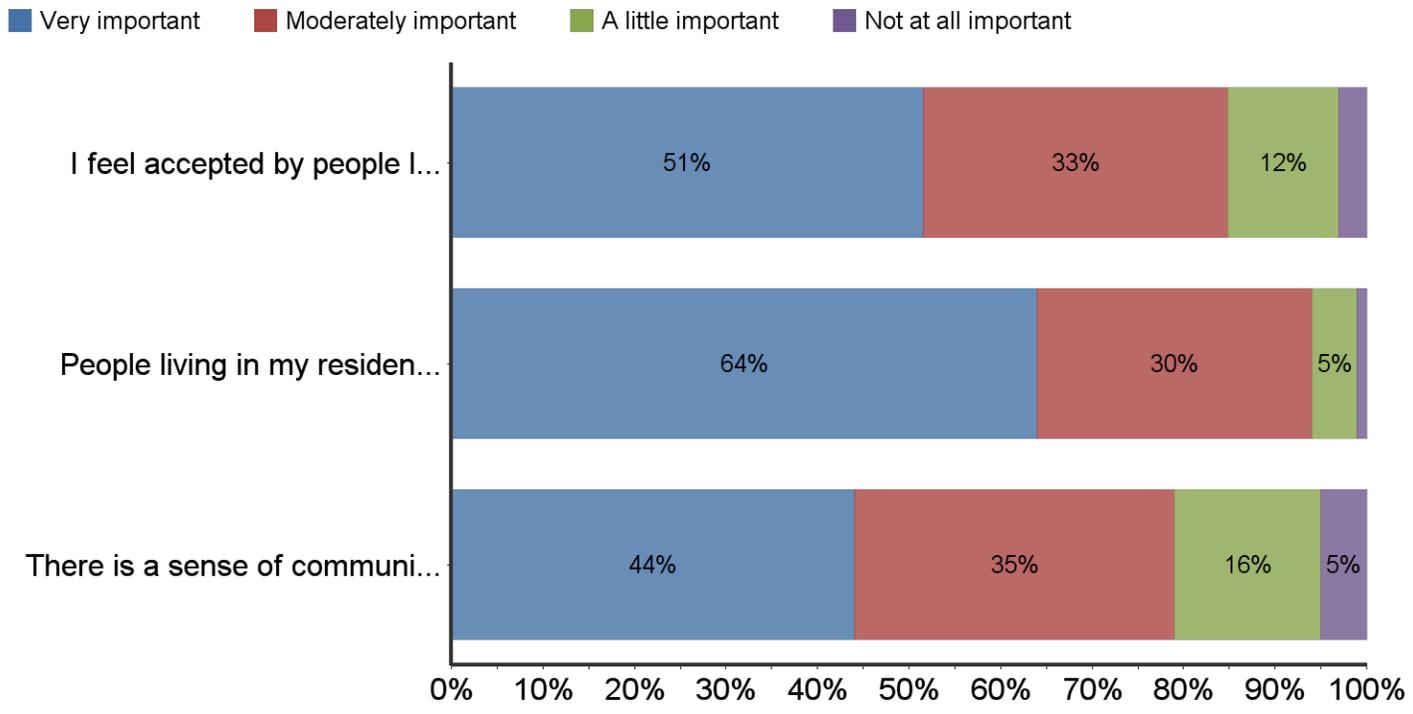
Student Characteristic	# Invited (of 2002 total)	% Invited	# Responded (of 1048 total)	% Responded
Meal Plan^a				
A Meal Plan	920	46%	487	46%
C Meal Plan	175	9%	85	8%
T Meal Plan	892	45%	465	44%
Residence Hall				
Calaveras Hall	72	4%	55	5%
Cathedral	231	12%	62	6%
Fresno Hall	34	2%	31	3%
Half Dome	495	25%	137	13%
Kern Hall	74	4%	28	3%
Kings Hall	72	4%	56	5%
Madera Hall	70	3%	46	4%
Mariposa	271	14%	193	18%
Merced Hall	65	3%	55	5%
San Joaquin Hall	34	2%	33	3%
Stanislaus Hall	67	3%	44	4%
Tenaya	180	9%	69	7%
Tulare Hall	63	3%	49	5%
Tuolumne	274	14%	190	18%

^aOther/unknown not included in table - counts will not sum to total invitees/respondents; % values may not sum to 100 due to rounding error

3 For each of the following categories of experiences you may have had while living in a Residence Hall, please indicate BOTH the extent to which you agree or disagree with the statement, and how important each experience is to you.

Note: To improve readability, some question text is truncated in the figure. Full question text can be found in the table that follows the figure.

How important is this experience to you...

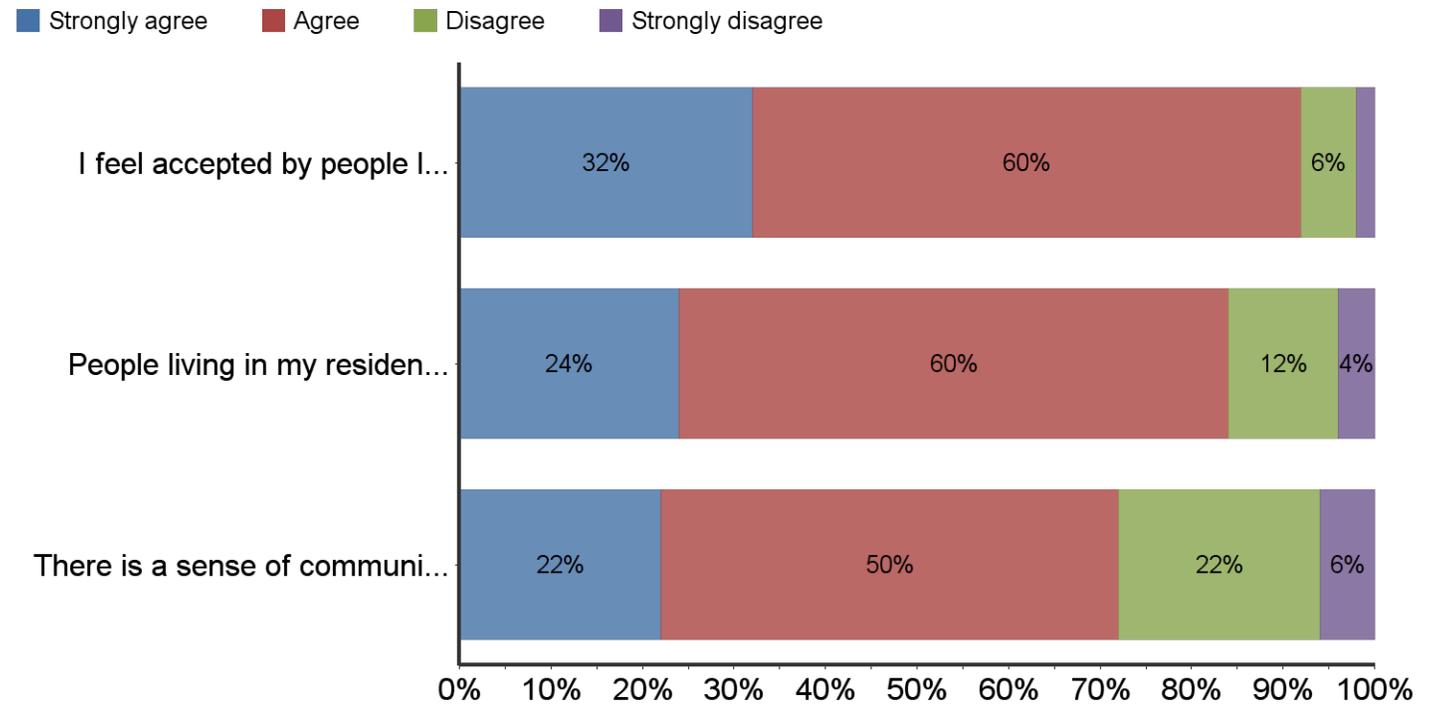


#	Question	Very important	Moderately important	A little important	Not at all important	Total Responses
1	I feel accepted by people living in my residential community.	482	312	117	27	938
2	People living in my residential community respect each other.	595	279	48	11	933
3	There is a sense of community among the people living in my residential community.	413	330	146	43	932

4 For each of the following categories of experiences you may have had while living in a Residence Hall, please indicate BOTH the extent to which you agree or disagree with the statement, and how important each experience is to you.

Note: To improve readability, some question text is truncated in the figure. Full question text can be found in the table that follows the figure.

To what extent do you agree or disagree with the statement...



#	Question	Strongly agree	Agree	Disagree	Strongly disagree	Total Responses
1	I feel accepted by people living in my residential community.	324	609	60	25	1018
2	People living in my residential community respect each other.	247	610	122	38	1017
3	There is a sense of community among the people living in my residential community.	222	502	228	62	1014

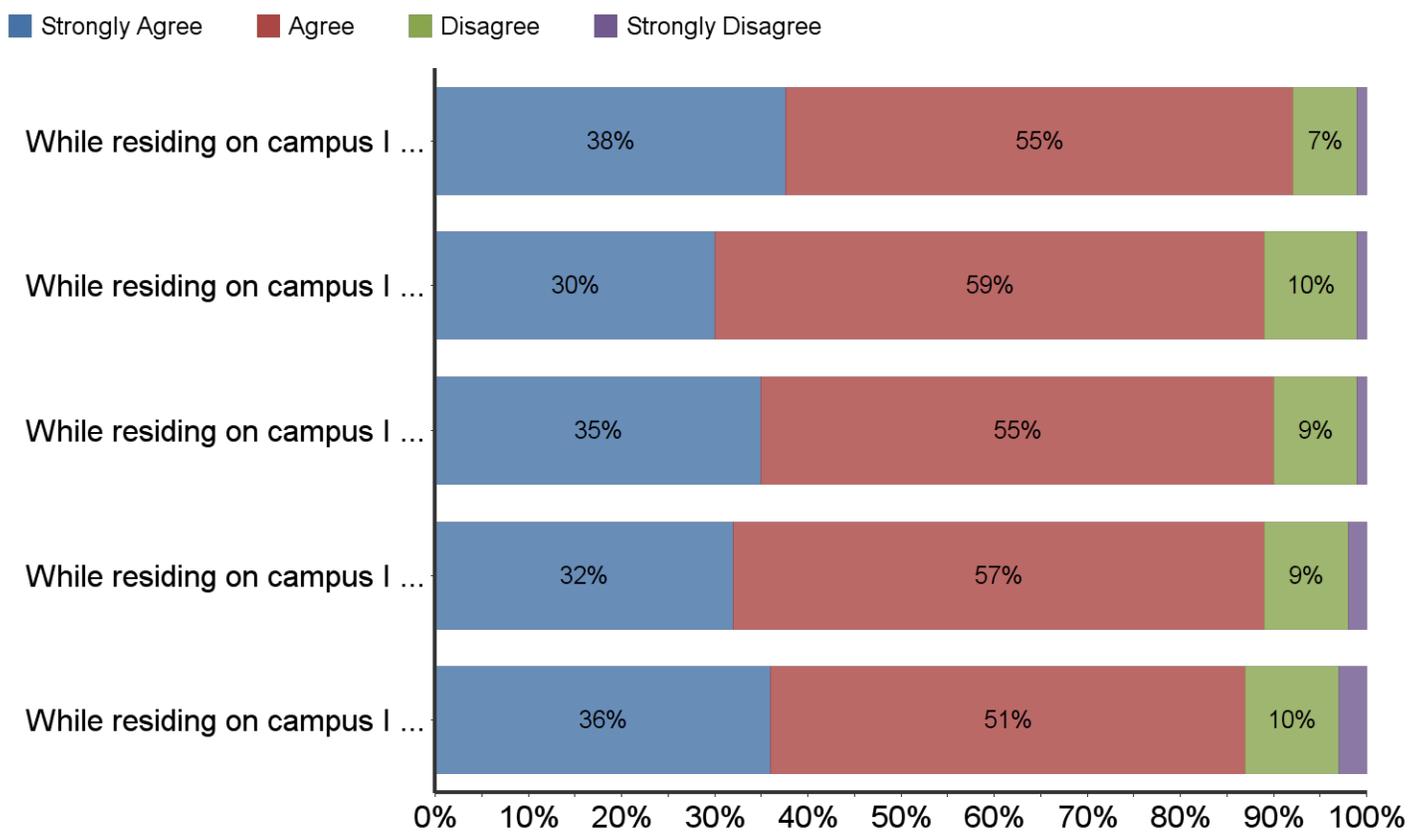
5 Please list 3 things you appreciate most about your Resident Assistant (RA).
Note: Some open-ended responses are provided in the table below. Please see the Excel file (Q7) provided with this report for a full list of responses.

Text Entry
She talked about important things around campus and helped us.
She makes herself available. She puts on great programs. She strives to build a community by getting to know residents
always being there for support. never making us feel like we do not belong. a good listener
None
First, he is very easy going. Second, he always asks of how we are doing. Third, he makes events in which we can meet each of the people in the hall.
NOTHING
There is more communication between the residents and the RA. Very straightforward. Pretty much it.
keeping it quite vacuum learn about events
My RA is helpful,welcoming and friendly.
1. Her enthusiasm in interacting with our floor on a daily basis 2. The ease with which we could talk to her 3. Knowing that we had the support that we needed, whether it was academic advice or something more personal
She checks up on us frequently. Aja really does care about our academic progress. Aja is very helpful.
1. She's very friendly 2. She's reliable 3. She knows how to deal with problems.
1. He was nice. 2. I do not know. 3. I do not know.
She's nice.
The constant enthusiastic spirit about all the activities that housing was hosting. Constant visit to check how our semesters where going. Lunch dates to actually get to know us.
She is a good listener. She is laid back. I've never had trouble trying to reach her.
1. Offering help with Homework 2. Hosting great events 3. Floor meeting great fun to attend
Polite, cheerful, and fun
Helpful Nice Cool
I didn't appreciate anything she did
Jordan reminds the residents about future event Jordan keeps her residents updated Jordan is always willing to help
-very open -interacts with her residents -she's there when you need to see her
Friendly, caring, willing to help
Three things that I appreciate about my Resident Assistant are that when you need assistance he is available when there are emergencies or you need advice, he is friendly and interacts with everyone, and he is there to also help when you need it and shows concerns when the residents have a problem.
Kevin Kwan (last semester) -Kind -Caring -Engaging Andrea (this semester) -Sweet -Engaging -Friendly
View More

6 Please list the areas, if any, in which you would like to see your Resident Assistant (RA) improve.
 Note: Some open-ended responses are provided in the table below. Please see the Excel file (Q8) provided with this report for a full list of responses.

Text Entry
None
None
Nothing
None
I would like my RA to enforce quiet hours more. I understand he was barely in his room due to a busy schedule, but I found it difficult at times to sleep or study.
None.
Being there! Regulating
NONE WHATSOEVER!
To be out there more. Didn't like how she was not there when my suitemates and I were filling out contract in the first few weeks of school
Not sure at the moment.
needs to be stricter, act more and do more than suggest
She was great, can't think of any
I dont know.
She's not really around a lot
Maybe have a sign on the door so we can tell if she is in the room or not.
1. I was living in the Tenaya building ,which is where the Fiat Lux Program students were living and I would have liked it if my RA was also in the program.
Room listing of RA should be available to find her
none
She should be in her room more often, and be readily available.
None
She needs to chill. They don't pay her enough.
She is rarely around. There are no vacuums.
1. Be more at his dorm when we need help
N/A
More informational Spends time with residents
View More

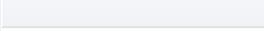
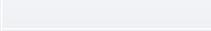
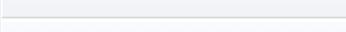
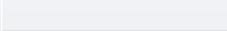
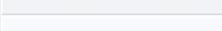
7 Please select your level of agreement or disagreement with the following statements regarding your experience with the Housing and Residence Life community and programs.
 Note: To improve readability, some question text is truncated in the figure. Full question text can be found in the table that follows the figure.



#	Question	Strongly Agree	Agree	Disagree	Strongly Disagree	Total Responses
1	While residing on campus I have been introduced to information about where to find campus academic resources (tutoring and advising)	367	534	65	11	977
3	While residing on campus I have developed skills to succeed academically	289	574	99	13	975
4	While residing on campus I have been introduced to opportunities to help me become more socially aware	339	536	85	11	971
5	While residing on campus I have developed skills that have helped me transition to, and be successful in, college	314	557	83	17	971
6	While residing on campus I have developed a deeper understanding of others from different backgrounds or cultures	349	497	100	28	974

How do you learn about campus events, programs and activities? (Please select all that apply)

Note: Open-ended Other responses are summarized on the next page.

Answer	Bar	Frequency	%
In The House (e-mail sent to all Housing and Residence Life residents)		678	70%
Happenings emails		707	73%
Monthly newsletters or bulletin board posted by RA		330	34%
Flyers on or near your door		748	78%
Posters/flyers in the dining center		445	46%
Posters/flyers in between the Mailroom, the California room or The Summits		354	37%
Posters/flyers outside of Mariposa, Tuolumne, Tenaya, Half Dome and/or Cathedral		355	37%
Posters/flyers in the Housing and Residence Life Offices		264	27%
Events calendar on UC Merced website		100	10%
Digital screens in the library		79	8%
Word of mouth from other students		583	61%
Word of mouth from Resident Assistants or Programming Assistants		382	40%
Facebook postings		375	39%
Other (please specify)		21	2%
TV in The Summits office		35	4%
Commercials/advertisements on the Claw Channel 36		15	2%
Housing and Residence Life website		68	7%
Total		5539	100%

How do you learn about campus events, programs and activities? (Please select all that apply)

Note: Only open-ended Other responses are summarized on this page.

Other (please specify)
DARTS
club booths
Yik Yak
Club
when people talk about them
Friends
COB building
Community council and RHA
Posters in the COB
People speaking to our classes/clubs
UC Merced Classifieds
Posters by COB and student life building.
Yik Yak
my friends
Posters in COB
RA
I am apart of Valley Terrace Community Council
walking ad seeing them happenn
friends

After attending programs/workshops hosted by Housing & Residence Life please list any new skills or techniques that you learned or used (e.g. take notes differently in class, make healthier food selections, use a condom correctly).

Note: Some open-ended responses are provided in the table below. Please see the Excel file (Q102) provided with this report for a full list of responses.

Text Entry
Use a condom correctly
How to study
None
None
Make healthier food selections, good study skills, stress management
being able to manage my time. also how to deal with stress.
Eating healthier, how to use condoms correctly.
How to cope with living on my own and not letting stress get to me.
NA
Can't recall at the moment.
nothing that I already know
can't remember any
learning about managing stress and making healthier food selections
How to get an internship, and how to write a resume.
none
- Sleeping techniques - How to budget
Some workshops were not useful because they had information that were common sense.
Networking
Different methods on how to study
Take notes differently in class.
how to manage my time
I have just at tented workshops to make my room look prettier
Be me. I'm super intelligent and special. I need to accept that.
I learned that free food is available in many places, although it takes time to research where.
Better method of annotating
View More

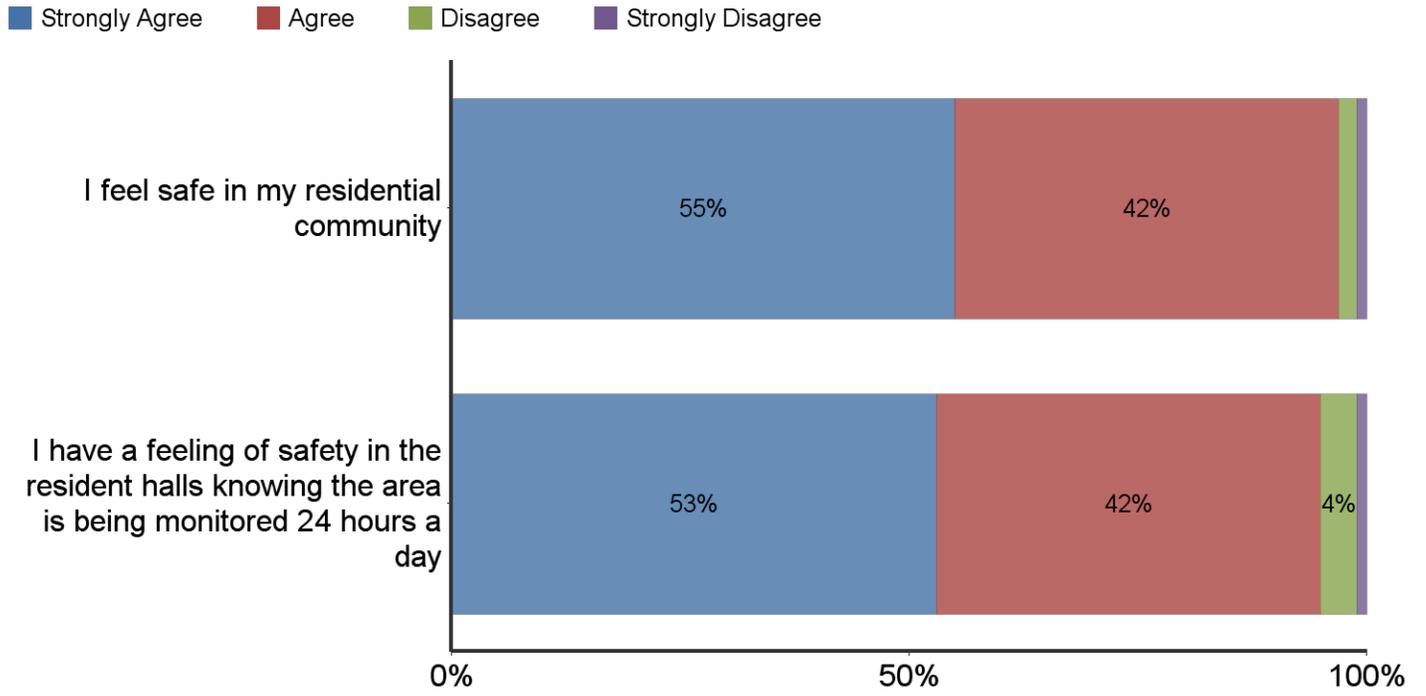
11 I plan to live on campus next year.

Answer	Bar	Frequency	%
Yes		439	45%
No		406	42%
Undecided		130	13%
Total		975	100%

12 Please list 2 things Housing and Residence Life could offer to help you be more successful academically. Note: Some open-ended responses are provided in the table below. Please see the Excel file (Q34) provided with this report for a full list of responses.

Text Entry
Quieter study rooms To make more people respect quiet hours
Study skills and organization
Another place to study. Bright success center should rotate buildings rather than just be in tuolumne
tutoring, and student interacting activities
Housing and more nutritious food
1. Please enforce courtesy hours as much as quiet hours. 2. If possible, have a printer in every building, or ideally, every floor.
study group help. stress relief events.
First is more workshops and second events.
1. post more stuff having to do with academics on the floor 2. Make sure quiet hours are enforced
- more free food - more events with more supplies
Quiet hours. More activities.
pair up roommates better, my roommates are loud be more pressing and urging on events and such, we can't remember everything, some need constant reminder
can't think of any
N/A
none
Free scantrons
Increase the days for more than three days that we need to pick up packages from housing office. Allow poeple who are graduating to stay longer for Spring semester.
Providing a summary of the major resources on campus that focus on wellness (such as CAPS) as well as the importance of reaching out to specific community and exploring their resources (such as the Office for Undocumented Students and Special Populations).
Offer study groups for students who live in the same buildings.
More computer lab accessibility for Terraces.
Everything they have already offered. Just be available!
Better food at the DC.
Resume Workshops Silent Study Hours in the California Room
Let me use cash more often. Don't force me out during ALL of my break. I came back early once and I had to find a place to stay. (It's relevant to my personal academic success.)
Study sessions, help keep lounges quiet during midterms and finals to be able to study efficiently.
View More

Please select your level of agreement or disagreement with the following statements regarding safety in on-campus housing.



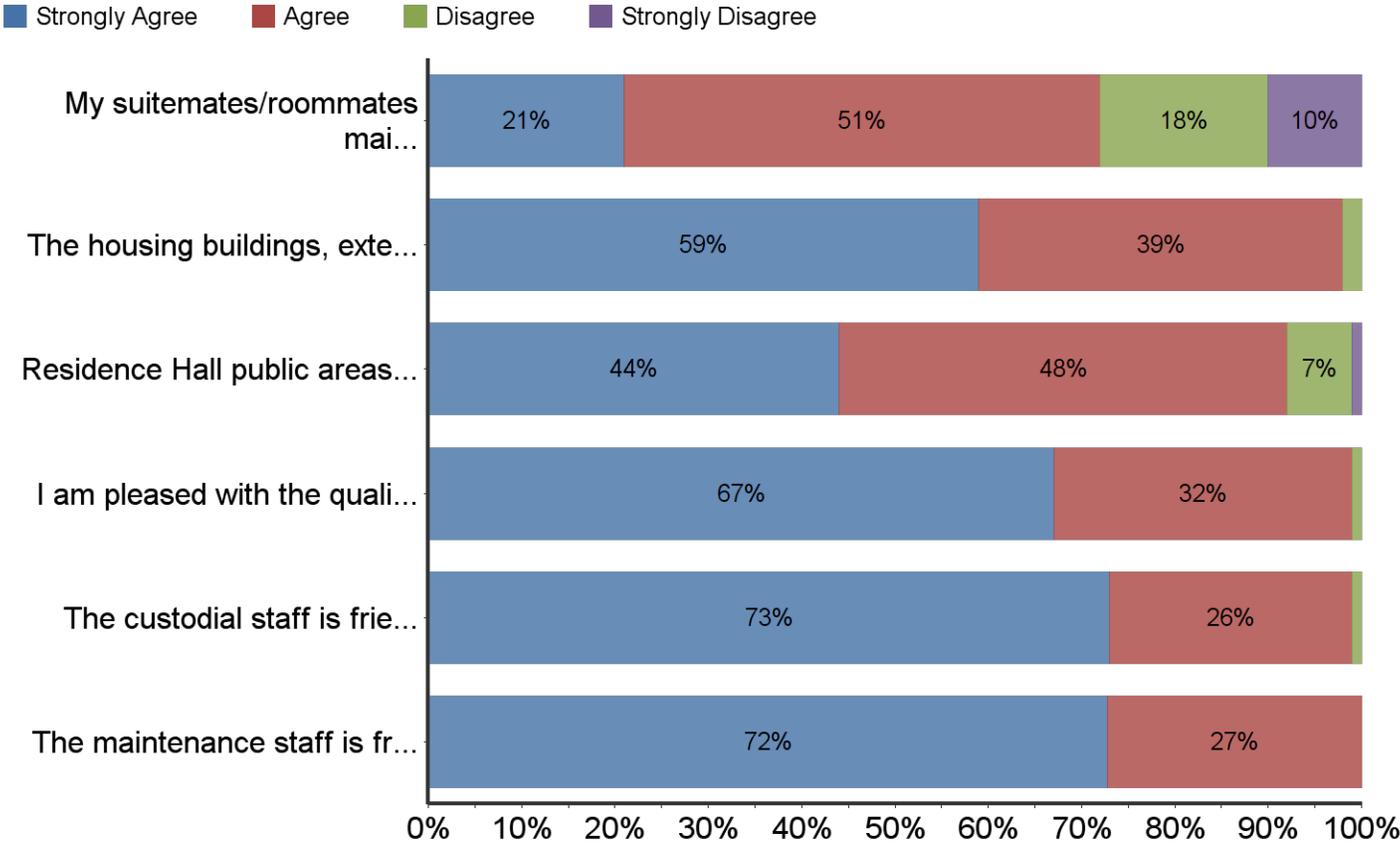
#	Question	Strongly Agree	Agree	Disagree	Strongly Disagree	Total Responses
1	I feel safe in my residential community	537	406	22	9	974
2	I have a feeling of safety in the resident halls knowing the area is being monitored 24 hours a day	517	403	36	13	969

14 Please list other safety related service(s) you would like to see provided in the residential community or elsewhere on campus.

Note: Some open-ended responses are provided in the table below. Please see the Excel file (Q36) provided with this report for a full list of responses.

Text Entry
N/A
N/a
none
its all good.
A closer health center.
More golf cars. I called for a escort in a cart and they said they didn't have any available... so I walked to my dorm..
None
None
n/a
NA
None
None :)
I would like to see an LGBT+ center on campus where people could go for help or issues regarding LGBT+ community so they could feel safe knowing there is a place they could go for anything.
Health services must be available to residents 24hours a day 7 days a week. I got sick on a sunday and there was no one that could help me except the RA
Cat cops and police
Not sure at the moment.
none
Provide more lamps on the streets because walking back to the dorms at night can be dark. Also place more ozzi machines on campus so students don't have to walk to the DC when the ozzi machine by half dome does not work.
A few more of the towers to call the catcops around housing
I think that security cameras would be nice outside of the residential halls just to be aware of people that don't attend the university.
Going through the valley terraces
n/a
The security people that walk around asking if they need lifts to the parking lots are very cool.
I have no complaints.
n/a
View More

15 Please select your level of agreement or disagreement with the following statements regarding cleanliness and custodial/maintenance support in on-campus housing.
Note: To improve readability, some question text is truncated in the figure. Full question text can be found in the table that follows the figure.



#	Question	Strongly Agree	Agree	Disagree	Strongly Disagree	Total Responses
1	My suitemates/roommates maintain an appropriate level of cleanliness in our suite/room	203	498	173	95	969
2	The housing buildings, exterior landscaping, grass, trees, benches, and bike parking look clean and in good condition	568	377	16	4	965
3	Residence Hall public areas and furnishings look, feel, and smell good	421	464	67	11	963
4	I am pleased with the quality of work done by the custodial staff in the common areas of housing (rec rooms, laundry, public restrooms, hallways, etc)	649	310	7	4	970
5	The custodial staff is friendly	709	250	5	3	967
6	The maintenance staff is friendly	700	261	2	3	966

I have submitted a work order.

Answer	Bar	Frequency	%
Yes		572	61%
No		369	39%
Total		941	100%

The main reason I have not submitted a work order is:

Note: Only students who said they had not submitted a work order could answer this question. Open-ended Other responses are summarized on the next page.

#	Answer	Bar	Response	%
1	I do not want to get billed		22	6%
2	I have not seen anything needing repair		232	64%
3	I do not know how to submit a work order		36	10%
4	I do not know what a work order is		32	9%
5	Other (please specify)		43	12%
	Total		365	100%

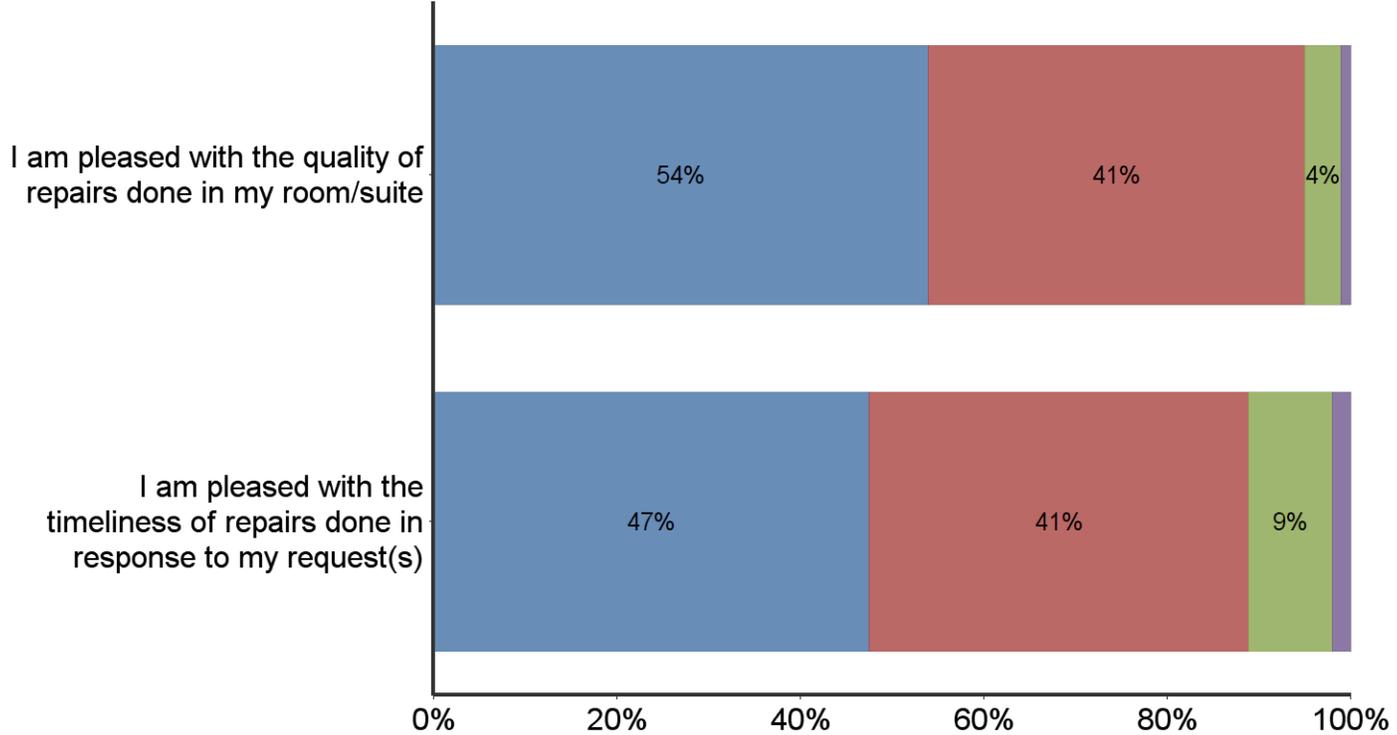
18 **The main reason I have not submitted a work order is:**
Note: Only students who said they had not submitted a work order could answer this question. Only open-ended
Other responses are summarized on this page.

Other (please specify)
Don't need to
Too lazy
have not done one.
my roommate did it for me
Too lazy
My roommates have done it for our dorm lights, we basically decided who was going to submit it
can't access the website
My roommate submitted a work order.
My roommates broke it so they should send it in.
i have submitted a work order
Inconvenience for workers to come into the room.
My housemates submitted one instead
Haven't gotten around to it.
laziness
no problems to submit a work order
I didn't submit a work order, but my suite mates have
My suitmates usually do them
Computer did not let me submit one
My roommate and I fix it ourselves
Suite mates have done it
our RA helped cause the people never showed up
Time consuming
roommates have submitted work orders for the suite
my roommate submitted one when we needed one
To lazy
my roommate has
Roommates have done it before I got the chance.
It is done by another person.
forget
Suite mates usually place the orders.
my roommates did
Too lazy
Told the RA to do so.
my roommate submitted it
I fixed it.
roommates submitted it before i could
The light in my dorm doesn't work, but since I still have one that works I don't mind. I could make a work order, but I'm too lazy. Also, it's not really a problem.
The only problem to have ever arisen is from the shower drain getting clogged which I would fix myself.
My roommate did it, therefore I did not.
my roommate did it instead
my roommate does
My roommate did it for me
Haven't set aside time to do it

Please select your level of agreement or disagreement with the following statements regarding response to work orders in on-campus housing.

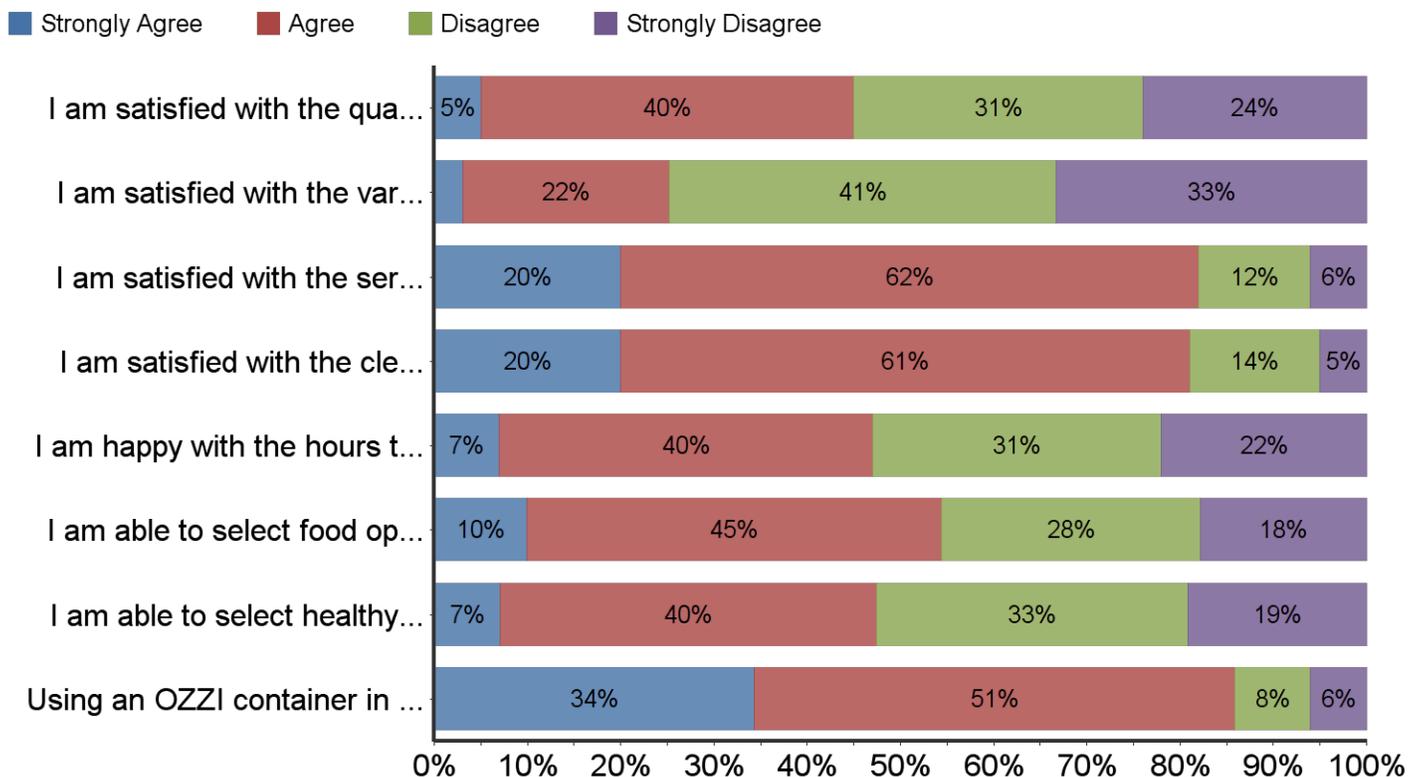
Note: Only students who said they had submitted a work order could answer this question.

Strongly Agree Agree Disagree Strongly Disagree



#	Question	Strongly Agree	Agree	Disagree	Strongly Disagree	Total Responses
1	I am pleased with the quality of repairs done in my room/suite	309	233	24	6	572
2	I am pleased with the timeliness of repairs done in response to my request(s)	270	237	54	11	572

20 Please select your level of agreement or disagreement with the following statements regarding the Yablokoff-Wallace Dining Center.
 Note: To improve readability, some question text is truncated in the figure. Full question text can be found in the table that follows the figure.



#	Question	Strongly Agree	Agree	Disagree	Strongly Disagree	Total Responses
1	I am satisfied with the quality of food served in the Yablokoff-Wallace Dining Center	43	385	298	225	951
2	I am satisfied with the variety of food served in Yablokoff-Wallace Dining Center	33	206	394	317	950
3	I am satisfied with the service provided by the staff in the Yablokoff-Wallace Dining Center	189	592	118	59	958
4	I am satisfied with the cleanliness of Yablokoff-Wallace Dining Center	186	585	130	52	953
5	I am happy with the hours the Yablokoff-Wallace Dining Center is open	69	385	293	210	957
7	I am able to select food options at the Dining Center that satisfy dietary restrictions (e.g., vegetarian, vegan, gluten-free).	77	356	224	141	798
8	I am able to select healthy food options at the Dining Center	66	380	310	183	939
10	Using an OZZI container in order to generate less waste is important to me.	313	466	70	59	908

Do you think that the UC Merced campus should have more OZZI machines for returning containers?

Answer	Bar	Frequency	%
Yes		824	90%
No		93	10%
Total		917	100%

22 Please list any suggestions to improve the Dining Center food or services.
Note: Some open-ended responses are provided in the table below. Please see the Excel file (Q50) provided with this report for a full list of responses.

Text Entry
Open the DC earlier and not close it down from 2-4 would be beneficial for those with 7:30 AM classes and classes that usually end around 2
More OZZI machines near Cathedral/Tenaya
Later hours on saturday evnings. Im allergic to the stay fresh stuff on the veggies at the salad bar, maybe change it?
Need more variety of food and more hours of availability. A starbucks would not be bad either.
Having only 4 food options to choose from does not promote healthy eating. I am a pescatarian and it is extremely hard to eat at the DC when my main options are meat choices and a salad bar. The breakfast at the blue plate could have some variety, not everybody wants to eat bacon, sausage eggs and potatoes for breakfast. It is extremely difficult to decide what to eat when I go to the DC and sometimes I would rather not eat because I'm tired of eating the same thing everyday. The DC needs to change its options when it comes to food. I do not think the DC supports everyone's eating habits.
I suggest expanding the times to 10pm because classes get out at 9:30pm.
None
More Ozzi machines
have a variety of food every week. Not just the same ones....Change regularly
Not sure at the moment.
More portions, decrease price. If you want to make it a success, spread the word and ask the student body as a whole to stop stealing and in return, you will lower prices. Right now, it's in an endless cycle where the high prices cause people to steal and the stealing causes high prices. Someone has to make a change and call out the other to do the same. For a safety precaution, you can always hire security or some staff to stand by the door to prevent stealing and make the punishment a ton more stricter.
more fruit and healthy options. Also more vegetarian options
maybe more variety of food for residents and more ozzi machines
More food selection for food, the Dinning Center should be open for more hours a day.
Everything. Better food, Better hours, more choices
Keep it open past midnight, and open it earlier on the weekends.
More variety, possible with suggestions from the student population (for both packaged and prepared food) Possibly allowing outside vendors to sell their food in the Dining Center on select days
Provide different foods because I got tired of the same food just in the first week of school (I'm a freshman). Also, please have food at night. I get out of class around 8:30 pm and there is nothing to eat at that time
More Ozzi machines, or atleast checking those machines for when the jam
Keep it clean at all times!
Better food selection on Blue Plate. Less chicken and pasta.
The food is crazy expensive, there are areas to reduce waste as well. There should be more ozzi return machines because the ones that are available are always broken.
more vegetarian options less greasy stuff more fresh options
REMOVE THE OZZI SYSTEM MORE VARIETY
We don't need more machines, just make sure the ones we have work
View More

Please indicate how often you watch television shows using the provided cable TV service on campus. Please do NOT include streaming video websites or devices other than a television when responding to this question.

Answer	Bar	Frequency	%
Daily		74	8%
Several Times a Week		110	11%
Once a Week		73	8%
Several Times a Month		75	8%
Once a Month		38	4%
Less than Once a Month		120	12%
Never		472	49%
Total		962	100%

The reliability of the WIRED network connections meets my academic needs

Answer	Bar	Frequency	%
Strongly Agree		241	25%
Agree		401	42%
Disagree		108	11%
Strongly Disagree		75	8%
I do not use this service		138	14%
Total		963	100%

The reliability of the WIRELESS network connections meets my academic needs

Answer	Bar	Frequency	%
Strongly Agree		65	7%
Agree		302	31%
Disagree		310	32%
Strongly Disagree		257	27%
I do not use this service		29	3%
Total		963	100%

Have you visited the Housing IT Help Desk in Half Dome #172

Answer	Bar	Frequency	%
Yes		319	33%
No, I did not know about the IT Help Desk in Half Dome		182	19%
No, I have not needed assistance		436	45%
Help Desk was not opened when needed		26	3%
Total		963	100%

I am pleased with the response I get from the IT Help Desk.

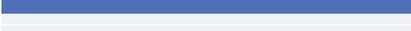
Note: Only students who said they had visited the IT help desk in Half Dome could answer this question.

Answer	Bar	Frequency	%
Strongly Agree		108	34%
Agree		183	58%
Disagree		22	7%
Strongly Disagree		4	1%
Total		317	100%

What type(s) of computing devices do you own? (please select all that apply)

Answer	Bar	Frequency	%
Desktop		74	8%
Laptop		927	96%
Netbook/Chromebook		18	2%
iPad		155	16%
Android tablet		94	10%
Windows tablet		28	3%
iPhone		523	54%
Android phone		366	38%
Windows mobile phone		24	2%
Regular cell phone - not a "smart" phone		31	3%
I do not own a phone		7	1%
I do not own a computer		4	0%
Other		33	3%
Total		2284	100%

Other than a computer, what other devices do you own and use in your on-campus residence? - include only items you personally own, and not those owned by a roommate. (please select all that apply)

Answer	Bar	Frequency	%
iPod/Touch		251	29%
MP3 player		52	6%
Printer		364	42%
Game system (e.g. Playstation, Xbox, Wii)		185	21%
TV (non-HD)		126	14%
HD-ready TV		146	17%
DVD/Blu-ray player		41	5%
Microwave		548	63%
Refrigerator		633	73%
Media Center box (e.g. Apple TV, Roku, Boxee)		11	1%
Total		2357	100%

30 Which online services do you use on a daily basis? (please select all that apply)
 Note: Open-ended Other responses are summarized on the next page.

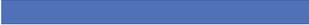
Answer	Bar	Response	%
UCMCROPS		923	96%
CatCourses		488	51%
Facebook		702	73%
Google Plus		106	11%
Twitter		254	27%
Tumblr		184	19%
Instagram		552	58%
Pinterest		129	13%
Reddit		105	11%
You Tube		733	77%
Box		30	3%
DropBox		94	10%
OneDrive		72	8%
Google Drive/Docs		319	33%
O365 Calendar		117	12%
Google Calendar		81	8%
Google Video Chat/Hangouts		33	3%
Skype		242	25%
Lync		9	1%
Oovoo		31	3%
Facetime		186	19%
Other (please specify - e.g., MobileMe, Vine, Vimeo)		82	9%
Total		5472	100%

31 **Which online services do you use on a daily basis? (please select all that apply)**
Note: Only open-ended Other responses are summarized on this page.

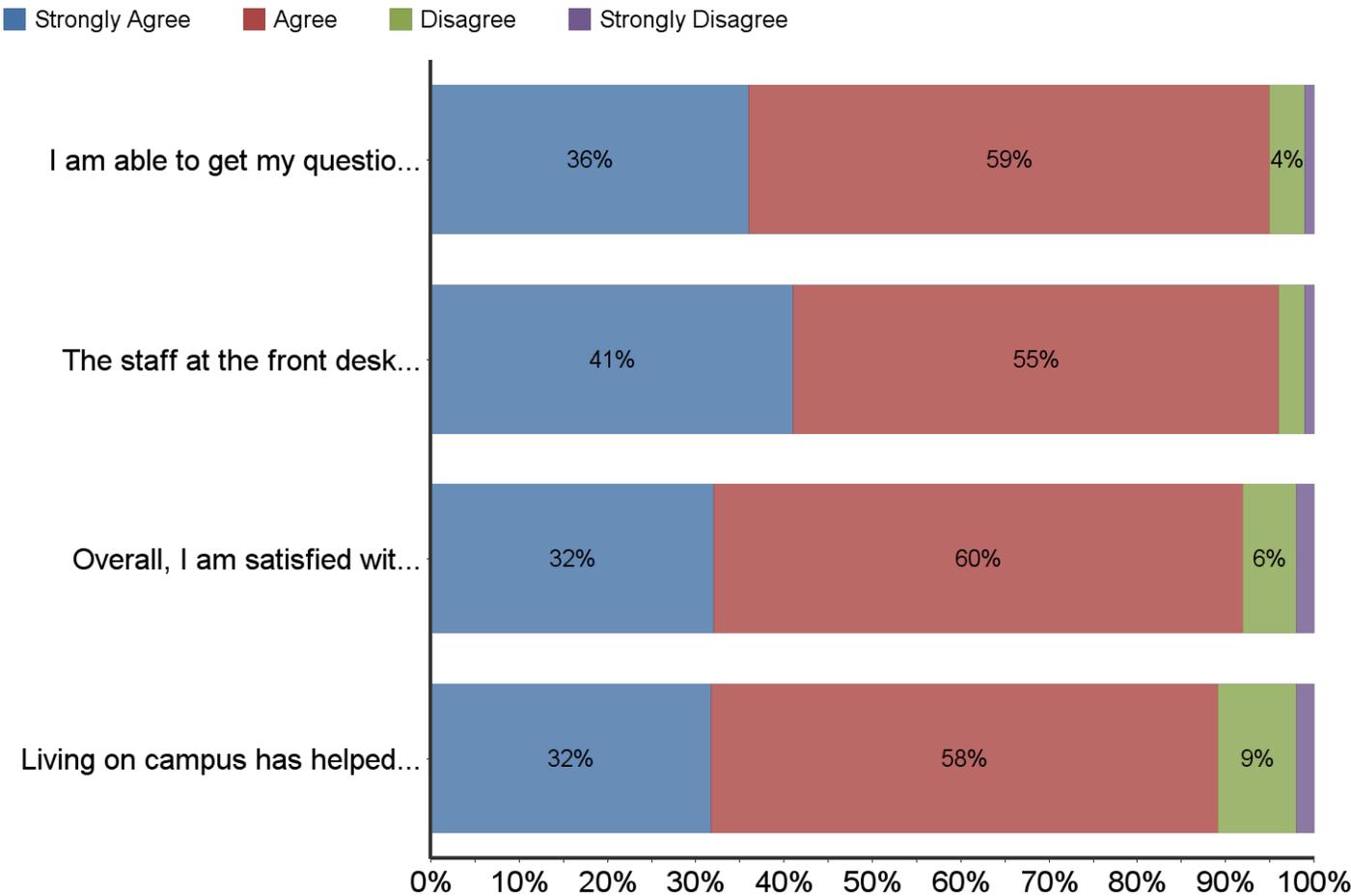
Other (please specify - e.g., MobileMe, Vine, Vimeo)
Netflix
snapchat
Snapchat
Vine
Snapchat
Vine, Yik Yak, Vemno, Snapchat,
Snapchat
Email
Netflix
Netflix
Gmail
playstation network, steam.
snapchat
uonline
Twitch
Sprint
Vine, We Heart It, Snapchat
Twitch.tv
Outlook
Spotify, Netflix, Amazon Prime
Snapchat, Vine, Yik Yak, Clash of Clans
Vine, Yik Yak, Snapchat
8tracks
Yik Yak, Vine
4chan
Http://www.4chan.org/b/
Vine, TwitchTV
Vine, Tango
vine
Vine, Snapchat
sanpchat
pandora
weChat
netflix
Snapchat
Vine, Snapchat, Netflix, Yik Yak
Whatsapp
Line, KakaoTalk
Snapchat
Yik Yak
rabb.it
snapchat
Twitch
Netflix
Yik Yak
Vine, snapchat, yik yak
Vine & Snapchat
UCM email
Snapchat
Vine, snapchat, Netflix
View More

Other (please specify - e.g., MobileMe, Vine, Vimeo)
Vine
Netflix
netflix
spotify
Vine
Snapchat
Netflix and Hulu
Snapchat
Snapchat
netflix
group me
Soundcloud
Twitch.tv
steam, 4chan.org/b/
yahoo
Vine, snapchat
Vine
Instagram and snapchat
Snapchat
Vine
Vine, Netflix
Outlook Web
Google Search Engine
SnapChat
vine
Netflix
SnapChat
Steam
snapchat

How many semesters have you have lived in Housing (please include the current semester in your count)?

Answer	Bar	Frequency	%
1 semester		22	2%
2 semesters		524	55%
3 semesters		19	2%
4 semesters		302	31%
5 or more semesters		93	10%
Total		960	100%

33 Please select your level of agreement or disagreement with the following statements regarding the staff and services offered at the Housing and Residence Life offices.
 Note: To improve readability, some question text is truncated in the figure. Full question text can be found in the table that follows the figure.



#	Question	Strongly Agree	Agree	Disagree	Strongly Disagree	Total Responses
1	I am able to get my questions answered at the Housing and Residence Life Offices	329	543	35	6	913
2	The staff at the front desk are helpful	384	518	29	5	936
4	Overall, I am satisfied with my experience living on campus	300	572	58	21	951
5	Living on campus has helped me achieve academic success	293	530	80	15	918