

2017 Housing and Residence Life Services Survey Report
 Prepared by IRDS
 Last updated: March 1, 2017

Administration and Response Rate: The survey was administered between February 6th and February 21, 2017 to all students who live in campus sponsored housing. Student employees who are compensated with room/board were not included. Of the 2452 students invited to complete the survey 755 (30%) provided complete or partial (i.e., answered at least one question) responses. Because students could choose whether or not to answer particular questions, the response rates varied by question.

Heritage Apartment residents were instructed that "any question that refers to your 'residence hall' or 'on campus' is intended to refer to your place of campus sponsored residence, the Heritage Apartments". Unless otherwise noted, all respondents could answer a particular question.

Respondent Characteristics: Please refer to Tables 1-4 below for respondent characteristics, including information about the representativeness of the respondent sample relative to the invitee population. The respondent sample was roughly representative of the invitee population with a few exceptions, noted below. Note that percents should be interpreted with caution when there are small cell sizes.

- Transfer students were more likely to respond (43%) compared to entering frosh (31%; Table 1).
- African American students were somewhat less likely to respond (25%) compared to students from other racial/ethnic groups for which sample sizes were large enough to make comparisons (30-35%; Table 1).
- Females were more likely to respond (38%) compared to males (23%; Table 1), which is typical in survey research.
- Students who live off-campus in an apartment were more likely to respond (37%) compared to students living on campus in a residence hall (30%; Table 4). There were also some differences across residence halls (Table 3) that should be examined to determine representativeness as well as to suggest residence halls where survey promotion efforts could be strengthened for the next survey administration in 2018.

Table 1: Comparison of student characteristics for survey invitees and respondents - background

Student Characteristic	# Invited (of 2452 total)	% Invited	# Responded (of 755 total)	% Responded	Response Rate (# responded/# invited)
Entering Level					
Entering Frosh	2385	97%	729	97%	31%
Transfer Students	44	2%	19	3%	43%
Unknown	23	1%	7	1%	30%
Race/Ethnicity					
International	212	9%	70	9%	33%
Hispanic	1360	55%	414	55%	30%
African American	142	6%	36	5%	25%
American Indian	1	<1%	0	NA	0%
Asian	421	17%	131	17%	31%
Pacific Islander	15	1%	3	<1%	20%
White	197	8%	65	9%	33%
Multi-racial	74	3%	26	3%	35%
Unknown	30	1%	10	1%	33%
Gender					
Female	1309	53%	492	65%	38%
Male	1136	46%	261	35%	23%
Unknown	7	<1%	2	<1%	29%

Note: % values may not sum to 100 due to rounding error

Table 2: Comparison of student characteristics for survey invitees and respondents – background (cont)

Student Characteristic	# Invited (of 2452 total)	% Invited	# Responded (of 755 total)	% Responded	Response Rate (# responded/# invited)
Class Standing					
Frosh	1454	59%	463	61%	32%
Sophomore	787	32%	222	29%	28%
Junior	160	7%	51	7%	32%
Senior	49	2%	17	2%	35%
Non-Degree Seeking	2	<1%	2	<1%	100%
Pell Grant Eligibility Status					
Pell Grant Eligible	1600	65%	487	65%	30%
Non-Pell Grant Eligible	829	34%	261	35%	31%
Unknown	23	1%	7	1%	30%
First Generation Status					
First Generation	1849	75%	577	76%	31%
Non-First Generation	580	24%	171	23%	29%
Unknown	23	1%	7	1%	30%

Note: % values may not sum to 100 due to rounding error

Table 3: Comparison of student characteristics for survey invitees and respondents – housing

Student Characteristic	# Invited (of 2452 total)	% Invited	# Responded (of 755 total)	% Responded	Response Rate (# responded/# invited)
Residence Hall					
Calaveras Hall	72	3%	14	2%	19%
Cathedral	229	9%	64	8%	28%
Fresno Hall	35	1%	5	1%	14%
Half Dome	592	24%	175	23%	30%
Kern Hall	68	3%	27	4%	40%
Kings Hall	73	3%	8	1%	11%
Madera Hall	67	3%	15	2%	22%
Mariposa	248	10%	83	11%	33%
Merced Hall	67	3%	15	2%	22%
Northwood Village	133	5%	46	6%	35%
San Joaquin Hall	33	1%	13	2%	39%
Stanislaus Hall	65	3%	19	3%	29%
Tenaya	164	7%	65	9%	40%
Tulare Hall	64	3%	20	3%	31%
Tuolumne	255	10%	78	10%	31%
Village Landing	176	7%	67	9%	38%
Village Terrace	111	5%	41	5%	37%

Note: % values may not sum to 100 due to rounding error

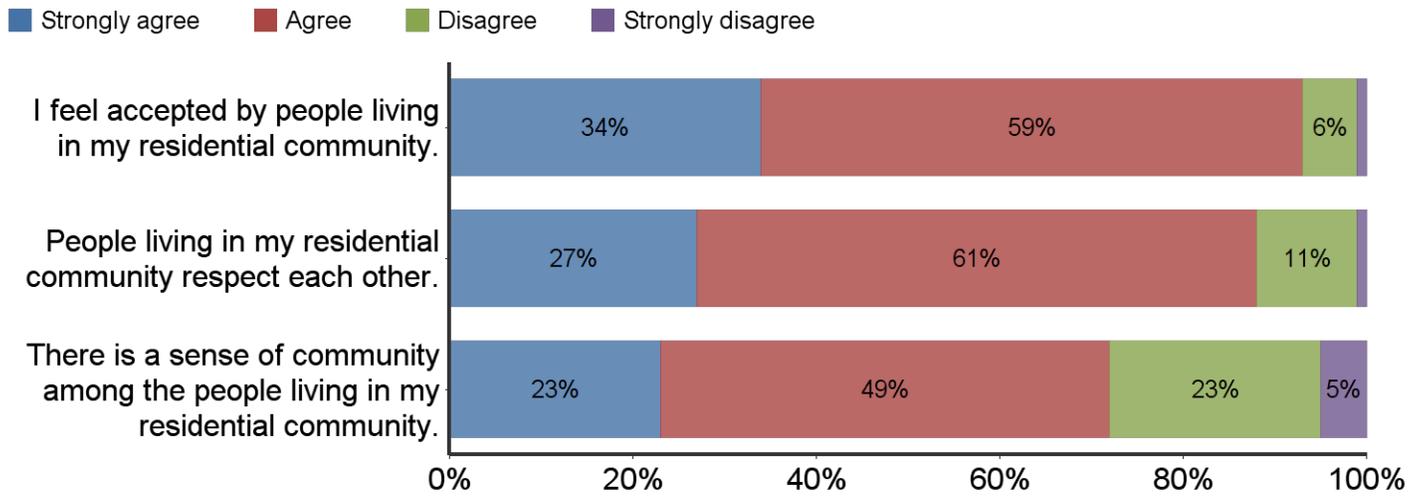
Table 4: Comparison of student characteristics for survey invitees and respondents – housing (cont)

Student Characteristic	# Invited (of 2452 total)	% Invited	# Responded (of 755 total)	% Responded	(# responded/# invited)
Meal Plan					
A Meal Plan	780	32%	218	29%	28%
C Meal Plan	1109	45%	345	46%	31%
T Meal Plan	143	6%	38	5%	27%
Heritage Apartments Cat Dollar Plan	420	17%	154	20%	37%
Housing Type					
Apartment	420	17%	154	20%	37%
Residence Hall	2032	83%	601	80%	30%

Note: % values may not sum to 100 due to rounding error

4 For each of the following categories of experiences you may have had while living in a Residence Hall, please indicate BOTH the extent to which you agree or disagree with the statement, and how important each experience is to you.

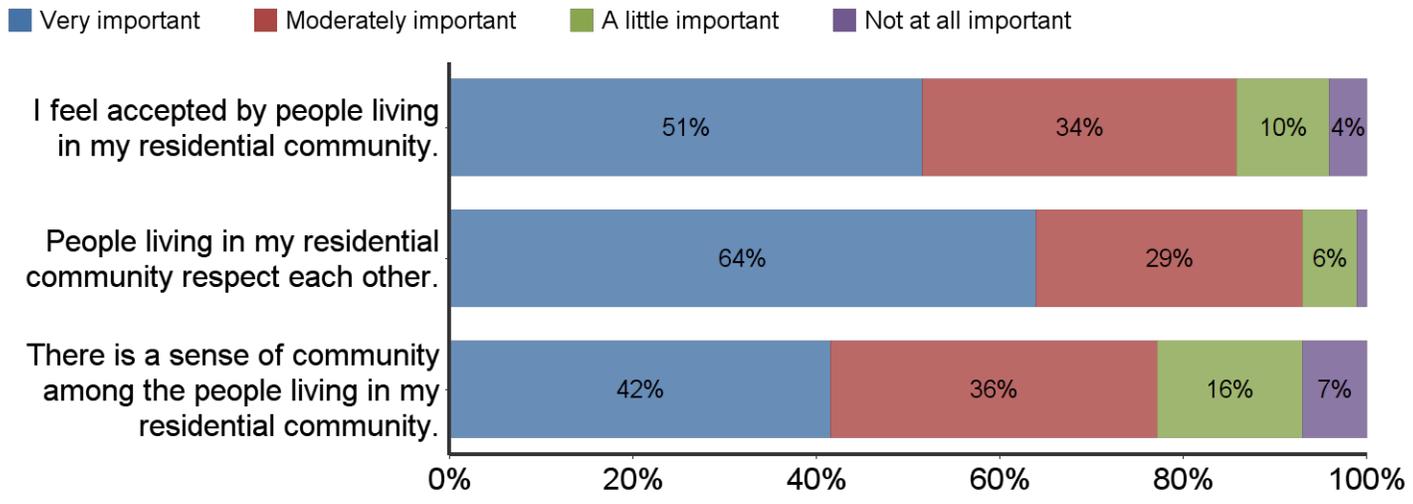
Note: agreement/disagreement items appear on this page; importance items appear on the next page.



#	Question	Strongly agree	Agree	Disagree	Strongly disagree	Response
1	I feel accepted by people living in my residential community.	251	443	45	10	749
2	People living in my residential community respect each other.	203	454	79	11	747
3	There is a sense of community among the people living in my residential community.	169	368	168	41	746

5 For each of the following categories of experiences you may have had while living in a Residence Hall, please indicate BOTH the extent to which you agree or disagree with the statement, and how important each experience is to you.

Note: agreement/disagreement items appear on the previous page; importance items appear on this page.



#	Question	Very important	Moderately important	A little important	Not at all important	Response
1	I feel accepted by people living in my residential community.	332	222	66	26	646
2	People living in my residential community respect each other.	410	187	39	8	644
3	There is a sense of community among the people living in my residential community.	272	229	101	42	644

6 While some open-ended responses are provided in the table below, please see the Excel file provided with this report for a full list of responses to the following questions:

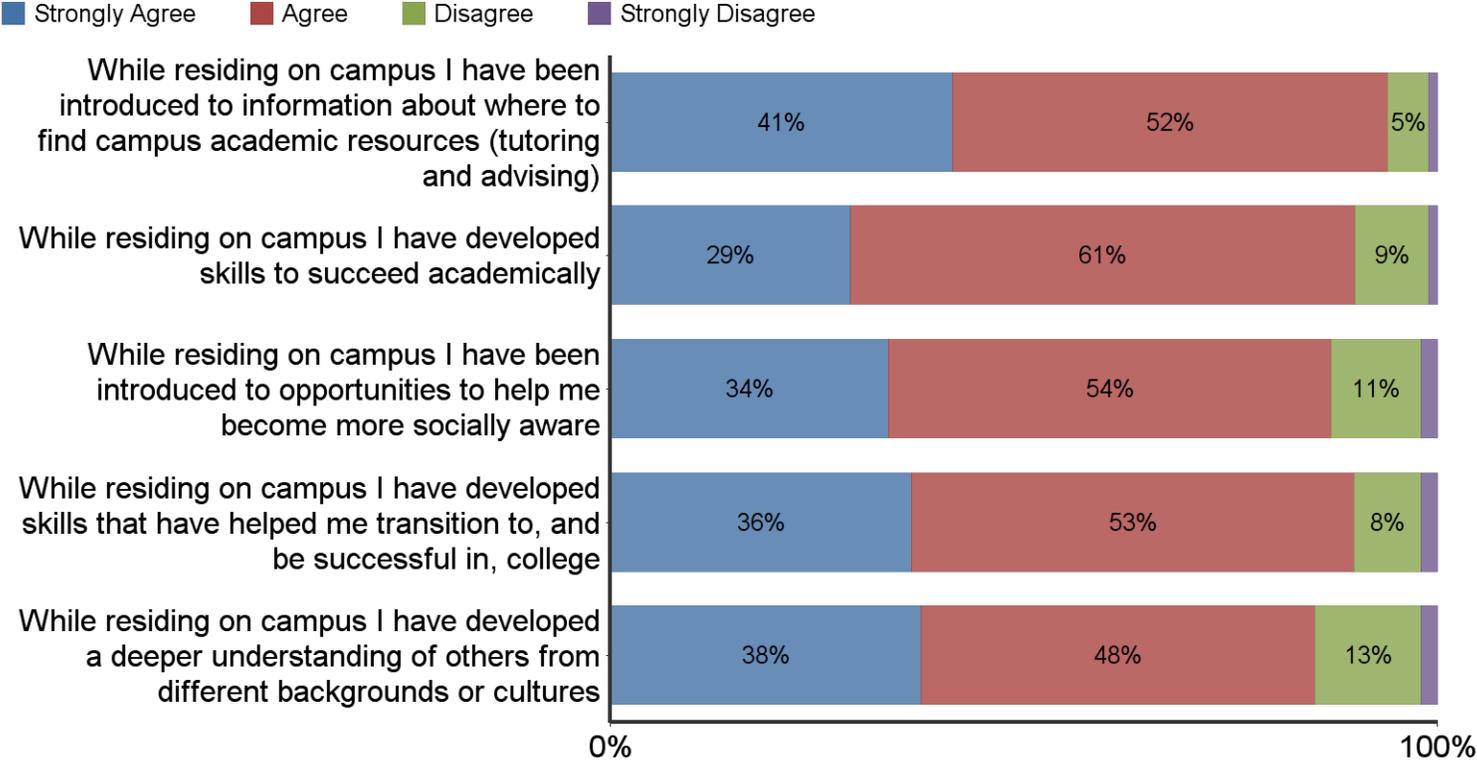
Q7: Please list 3 things you appreciate most about your Resident Assistant (RA). (top table)

Q8: Please list the areas, if any, in which you would like to see your Resident Assistant (RA) improve. (bottom table)

Text Entry
Trevor listens to our problems and really friendly to everyone. He is also available via text so he can respond to our questions as soon as possible.
She is available at most times, easy going and provides us with important information.
1. Easy to talk to 2. Helpful at times 3. He's fun
Approachable Respectful Helpful
That they are nice whenever you see them, they made little packages with laundry supplies, and how they made a little mingle activity at their apartment providing ice cream.
1. He is really reliable. 2. He is very creative in events. 3. He is a very nice person overall.
Bri is super helpful and always inviting us to hang out. She has always been there when we need her. She's super funny and kind and she's a hardworking young lady.
He is nice, understanding, and helpful.
1. I can come to my RA with any questions I have 2. Very friendly 3. Keeps me informed about important events
N/a
This table has more than 10 rows. Click here to view all responses.

Text Entry
Never really got to know him and he wasn't that organized.
None
NONE
1. Nothing needs improvement
She's perf just the way she is
My RA could improve in having more fun events.
N/A
caring
Communicating with residents, availability, accountability
Nothing to improve. They were great
This table has more than 10 rows. Click here to view all responses.

Please select your level of agreement or disagreement with the following statements regarding your experience with the Housing and Residence Life community and programs.



#	Question	Strongly Agree	Agree	Disagree	Strongly Disagree	Response
1	While residing on campus I have been introduced to information about where to find campus academic resources (tutoring and advising)	263	339	35	9	646
3	While residing on campus I have developed skills to succeed academically	185	396	56	7	644
4	While residing on campus I have been introduced to opportunities to help me become more socially aware	216	347	69	12	644
5	While residing on campus I have developed skills that have helped me transition to, and be successful in, college	232	341	54	11	638
6	While residing on campus I have developed a deeper understanding of others from different backgrounds or cultures	242	306	82	14	644

How do you learn about campus events, programs and activities? (Please select all that apply)

Note: Open-ended Other responses are summarized on the next page.

#	Answer	Bar	Response	%
1	In The House (e-mail sent to all Housing and Residence Life residents)		497	78%
2	Happenings emails		275	43%
3	Monthly newsletters or bulletin board posted by RA		233	36%
4	Flyers on or near your door		485	76%
5	Posters/flyers in the dining center		340	53%
6	Posters/flyers in between the Mailroom, the California room or The Summits		299	47%
7	Posters/flyers outside of Mariposa, Tuolumne, Tenaya, Half Dome and/or Cathedral		284	44%
8	Posters/flyers in the Housing and Residence Life Offices		203	32%
9	Events calendar on UC Merced website		80	13%
10	Digital screens in the library		58	9%
11	Word of mouth from other students		337	53%
12	Word of mouth from Resident Assistants or Programming Assistants		222	35%
13	Facebook postings		146	23%
14	Other (please specify)		9	1%
15	TV in The Summits office		9	1%
16	Commercials/advertisements on the Claw Channel 36		5	1%
17	Housing and Residence Life website		34	5%
	Total		3516	100%

How do you learn about campus events, programs and activities? (Please select all that apply)

Note: Only open-ended Other responses are summarized on this page.

Other (please specify)
Posters/flyers on campus
Community Council Meetings
community council
ASUCM
The Prodigy News at UC Merced
Postings around the non-housing part of campus
i dont

After attending programs/workshops hosted by Housing & Residence Life please list any new skills or techniques that you learned or used (e.g. take notes differently in class, make healthier food selections, use a condom correctly).

Note: Some open-ended responses are provided in the table below. Please see the Excel file (Q102) provided with this report for a full list of responses.

Text Entry
More efficient study habits
I learned to take better notes and study better.
I've learned to make connections
Studying skills
Use a condom correctly
I have developed the skill of interacting more with people and taking valuable notes in class.
Better study habits
positivity
Communicate differently.
I've learned how to be better at time management and planning out my schedule.
take better notes, and how to organize my planner
A new skill/techniques I learned in these workshops hosted by housing and residence life are the many ways one can relieve stress.
Making connections.
Ask question, study with a group, sleep is important.
I did not attend many events, but I did learn more about condom usage, socializing, and focusing on studies.
I haven't been able to attend many programs because of my busy schedule, but I appreciate the resources immensely regardless. People need the programs HRL gives!!!
How to budget money.
Solidifying that I am a visual learner, learning how to communicate and work with people who work differently than you
None
.
take notes, time management
Have been more aware of what I eat what goes in my body
I learned arts and crafts skills
I didn't go to any.
notes and time management
This table has more than 25 rows. Click here to view all responses.

Please list 2 things Housing and Residence Life could offer to help you be more successful academically. Note: Some open-ended responses are provided in the table below. Please see the Excel file (Q34) provided with this report for a full list of responses.

Text Entry
More sense of community and study groups
Promote more resident interaction Include more financial aid workshops
I do not think there is anything that I really need at the moment. I have all the tools I need to be successful in my academics.
Having scantrons available in the Hosuing office
Have more quiet study rooms and have workshops in the study rooms
Better bus schedules.
Housing could help me in saying past experiences on school wise and having tutoring hours.
Events Transportation
1. help form study groups 2. Quite study room hours
tutors workshops
Host an event helping students become better note takers. Help students learn how to study efficiently and effectively for exams.
-journals/planner -other tools calculators , etc
provide study sessions for midterms and finals.
n/a
Help with resources needed like book rentals. Quiet hours to be more enforced.
1) As a student who works late into the night, I would appreciate it if services, like dining and the Sierra Terraces laundromat, were available slightly later into the night. 2) As a resident from Mariposa, many of the events are held somewhat far away from the residence hall. It would be nice if more events were held in or near Mariposa.
If possible! The washers and dryers in the Valley should be able to be paid for with card or cash/change, and the online reservation system for kitchens, rooms, etc SHOULD NOT! show that reservations can be placed on weekends before the offices even open to give out keys.
Job workshops and more skill workshops.
Study hours and social community mixers to meet people who can support or relate to academic study
None
This table has more than 20 rows. Click here to view all responses.

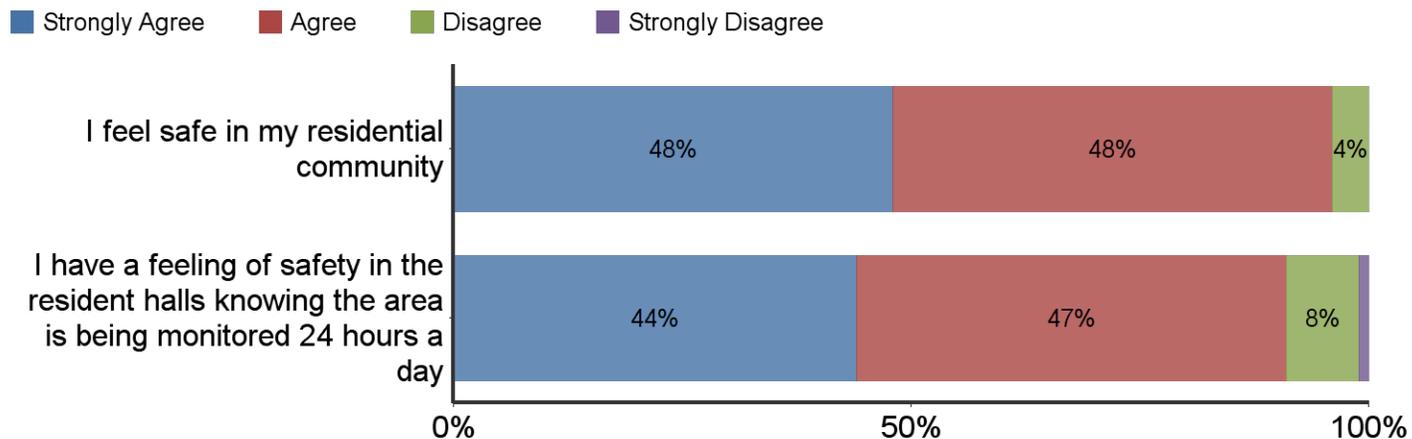
12

Please list 2 ideas you have for other programs/workshops that you would like to see in your residential community.

Note: Some open-ended responses are provided in the table below. Please see the Excel file (Q43) provided with this report for a full list of responses.

Text Entry
More sports involved events and more mixers to introduce residents to each other
Social gatherings More community interaction
NAP TIME, BOOK MAKING
We could have a workshop that could help people work on social skills. Another could show people how to get better when sick.
Fruit salads & plant decorations
Time management and social activities to get to know our social residents.
More fun events
Maybe a workshop where we could meet new people and a social one
no ideas at the moment
-cooking day -diabetes awareness day
Get to know each other residents and movie nights.
Fun outdoor activities, and outdoor movie nights
study sessions, sports day
stress relief sleep
1. Yosemite trip 2. Trip to disneyland
Hispanic programs that talk about the culture, dance, food act. Also for all races
An event that will help students become better note takers and study effectively.
-how to write resume's/cover letters -how to come about talking to your professors
Study groups Maybe an event at the beginning of each semester where we get together and sell or trade our textbooks and materials
Sport competitions Study workshops
This table has more than 20 rows. Click here to view all responses.

Please select your level of agreement or disagreement with the following statements regarding safety in on-campus housing.



#	Question	Strongly Agree	Agree	Disagree	Strongly Disagree	Response
1	I feel safe in my residential community	307	309	24	2	642
2	I have a feeling of safety in the resident halls knowing the area is being monitored 24 hours a day	278	300	51	6	635

14 Please list other safety related service(s), including specific types of programming, you would like to see provided in the residential community or elsewhere on campus.

Note: Some open-ended responses are provided in the table below. Please see the Excel file (Q36) provided with this report for a full list of responses.

Text Entry
Trash cans in the restrooms. The new soap dispensers was a positive as it was an addition in this years school year because sanitation is a big problem in the dorms (I lived in the dorms my freshmen year in half dome also and nothing of that sort was provided. It seems like half dome provided the outmost basic supplies for living for its students and didn't really think about the sanitation aspect of it. There should be reminders and posters about bathroom hygiene and how to take care of that living area as there are individuals who leave there bodily fluids all over the seats and make it hard for others to complete what they need to do. There should be more awareness and more tools to make sure the living areas stay sanitized and there should also be tools such as trash cans where waste is at least organized in an area instead of having random trash all over the restroom. I definitely think that there needs to be a trash can in the restroom. lol
there are sometimes people screaming to each other outside... but it feels safe
I would like to see light flashes or anything needed for emergency in the hao him office
NA
self defense classes
Have more lights around the building outside
No ideas
Due to recent issues with undocumented students, I wished there was ways that we can be communicated more about what is going wrong and what we can do.
I can't think of anything I think our campus is pretty safe
Securitsy guards rooming the halls
Na
Cso
I dislike walking from one place to another at night because i fear it is lonely and dark and i wish there were more guards walking around because sometimes i walk back to my dorm from a study group and it is very lonely and dark outside and i do not feel safe.
NA
Self defense training (basic principles of self defense)
n/a
None
i feel very safe in my hall.
They said UCM police will patrol heritage apartments, but I haven't seen them at all
N/A
This table has more than 20 rows. Click here to view all responses.

Imagine that you are leaving your residence hall and you hear yelling and noises coming from a nearby room. You can tell that the people involved are angry and they sound like they are a couple; you then hear a loud noise that sounds like something breaking. What would you do? (Select all that apply.)

#	Answer	Bar	Response	%
1	I would go to the room to see what's going on		201	32%
2	I would create a distraction (e.g., ask them about an event on campus or if they wanted to go grab food)		98	16%
3	I would call my RA or get another staff member involved		524	83%
4	I wouldn't get involved		87	14%
5	Other (please describe)		23	4%
	Total		933	100%

Other (please describe)

For lack of the RA's number, I would probably call campus police, whose number happens to be on the back of my ID card.

Get involved

I'm just trying to get to class, academics first

But I would probably tell my RA, actually happened and considered calling the cops

I would observe the scene to see if 911 or the cops are needed.

I'd text my RA. Although We don't have a hall, I would knock to distract and ask if they know when the mailman gets there. Somthing bizzare.

Talk to my roommate

I'm not sure. I believe the best thing to do would be to contact the RA, but if the couple happen to be my friends I would try to talk to them first

i always have my headphones on

Im a man, Ill go over there and check

BEAT TF OUT OF A

Call the authorities

Depends on what I am doing at the moment

Just bang on the wall and ask are you okay?

Call police

call campus police

Depends on what is going on in more detail.

My RA is never anywhere to be found, so he's not reliable. I'd probably get involved myself and call the cops. If it is during a time that the leasing office is open, then I'd let the leasing office know.

I ain't no snitch.

call the campus police

I would knock on the door to make sure every thing was fine

I would use the blue polls and call someone there also

Call UCM police

If a friend or other resident told you that s/he experienced sexual assault, experienced stalking, or was in an abusive relationship, would you be aware of and comfortable with telling him/her about resources that could help?

#	Answer	Bar	Response	%
5	Yes		553	89%
6	No/Not Sure		67	11%
	Total		620	100%

17 What resource(s) would you tell her/him about? (Select all that apply.)

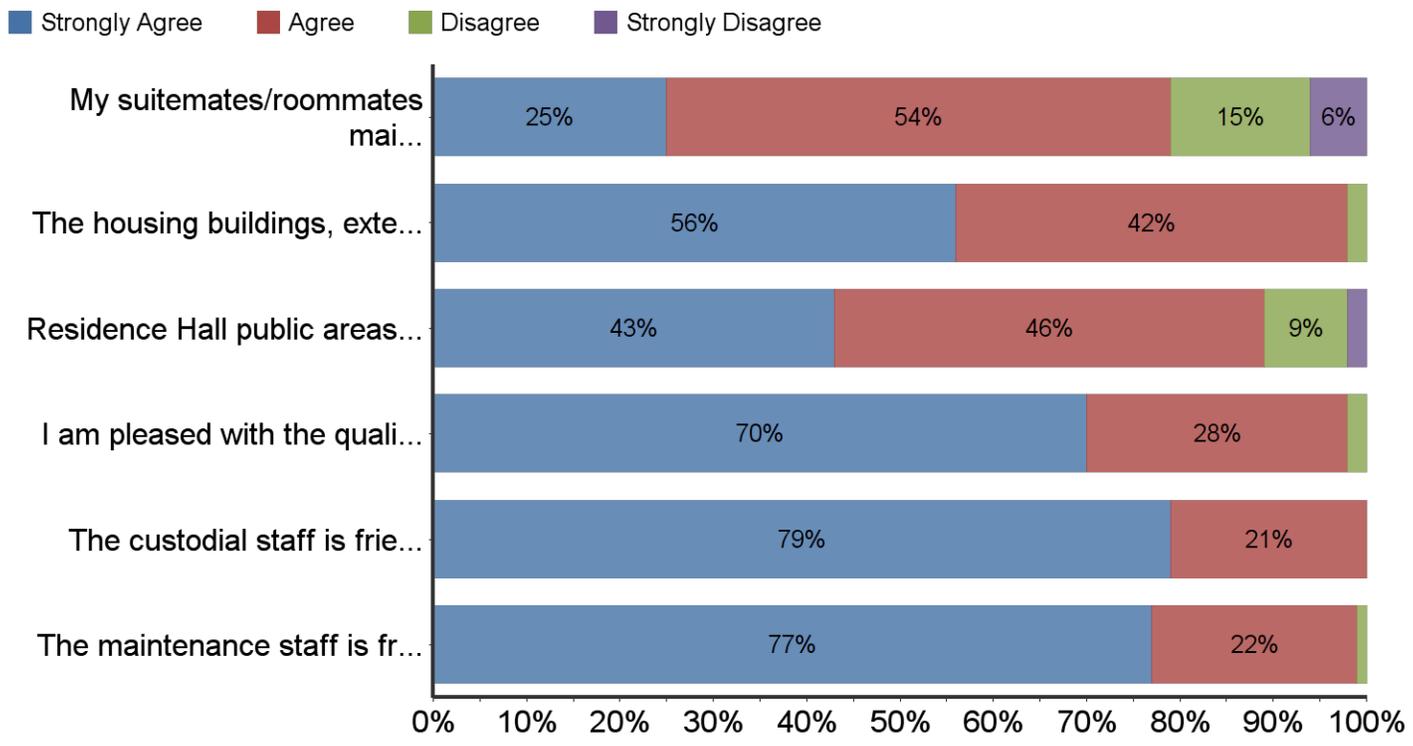
Note: Only respondents who said Yes to the previous question could answer this question.

#	Answer	Bar	Response	%
1	Counseling Services (CAPS)		502	91%
2	A hotline for victims/survivors such as the Valley Crisis Center		276	50%
3	The CARE Office/Campus Advocate		347	63%
4	Campus Police		402	73%
5	An RA or other Housing staff		389	71%
6	A professor or other non-Housing staff member		59	11%
7	Other (please describe)		14	3%
	Total		1989	100%

Other (please describe)
Talk to a counselor or an adult they trust
Family
Myself
Church organization
Family
i know someone on the street
I would just let her know that she can find a friend with me
I'd probably talk to them and comfort them
Help them move on
Nearest Gun Store
Me, if someone trusts me enough to confide in me, then it's on me to offer to help them.
Myself
I'll also try to handle it

18 Please select your level of agreement or disagreement with the following statements regarding cleanliness and custodial/maintenance support in on-campus housing.

Note: Only students living in a residence hall on campus could answer this question. To improve readability, some question text is truncated in the figure. Full question text can be found in the table that follows the figure.



#	Question	Strongly Agree	Agree	Disagree	Strongly Disagree	Response
1	My suitemates/roommates maintain an appropriate level of cleanliness in our suite/room	125	274	78	32	509
2	The housing buildings, exterior landscaping, grass, trees, benches, and bike parking look clean and in good condition	283	209	8	2	502
3	Residence Hall public areas and furnishings look, feel, and smell good	217	233	45	10	505
4	I am pleased with the quality of work done by the custodial staff in the common areas of housing (rec rooms, laundry, public restrooms, hallways, etc)	358	141	9	1	509
5	The custodial staff is friendly	400	106	2	-	508
6	The maintenance staff is friendly	387	112	3	1	503

I have submitted a work order.

Note: Only students living in a residence hall on campus could answer this question.

#	Answer	Bar	Response	%
1	Yes		242	49%
2	No		252	51%
	Total		494	100%

The main reason I have not submitted a work order is:

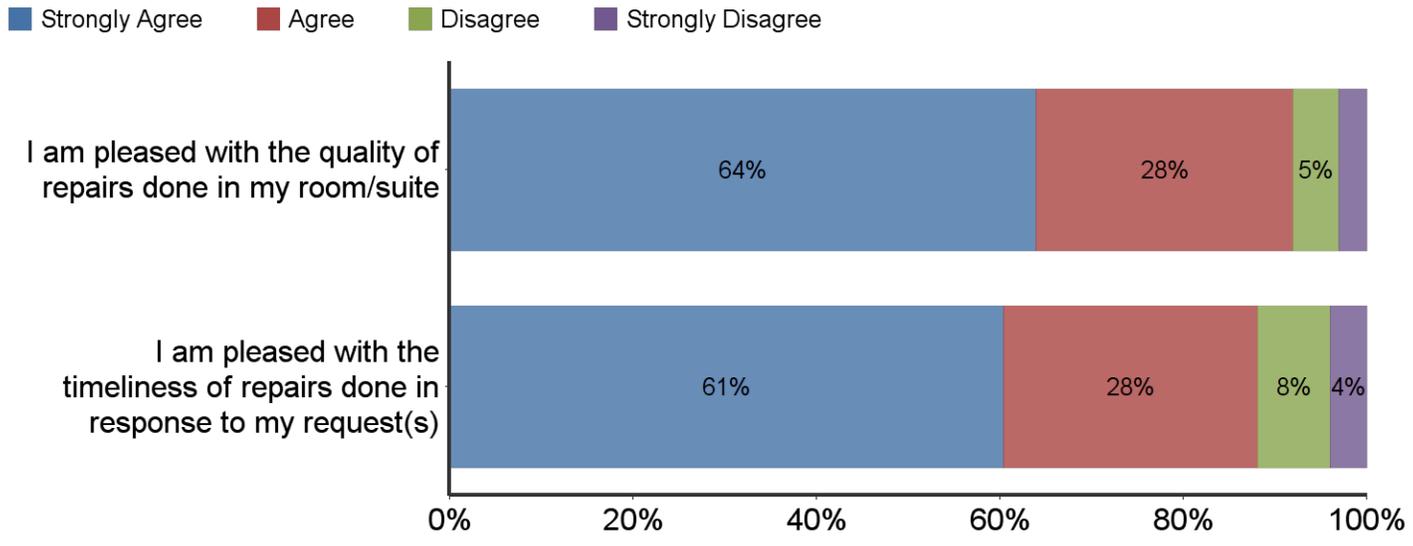
**Note: Only respondents who said they had not submitted a work order could answer this question. Open-ended
Other responses are summarized on this page below the table.**

#	Answer	Bar	Response	%
1	I do not want to get billed		16	6%
2	I have not seen anything needing repair		149	60%
3	I do not know how to submit a work order		28	11%
4	I do not know what a work order is		40	16%
5	Other (please specify)		17	7%
	Total		250	100%

Other (please specify)
I just didn't want to submit one.
I haven't had the time
one of my suitemates submitted the order
too lazy
Haven't really had to
all of the above
I do not feel like it necessary at the moment.
My roommates have done it, so I don't have to
I'm not sure if the timer for light in the bathroom could be made longer and if the shower knob could be tightened in the bathroom.
n.a
we are waiting for the reply from the work order people
My roommates make the work orders for us.
I'm lazy
My roommate did it instead
I ask my RA to do it
My roommate submitted the work order.

Please select your level of agreement or disagreement with the following statements regarding the response to work orders in on-campus housing.

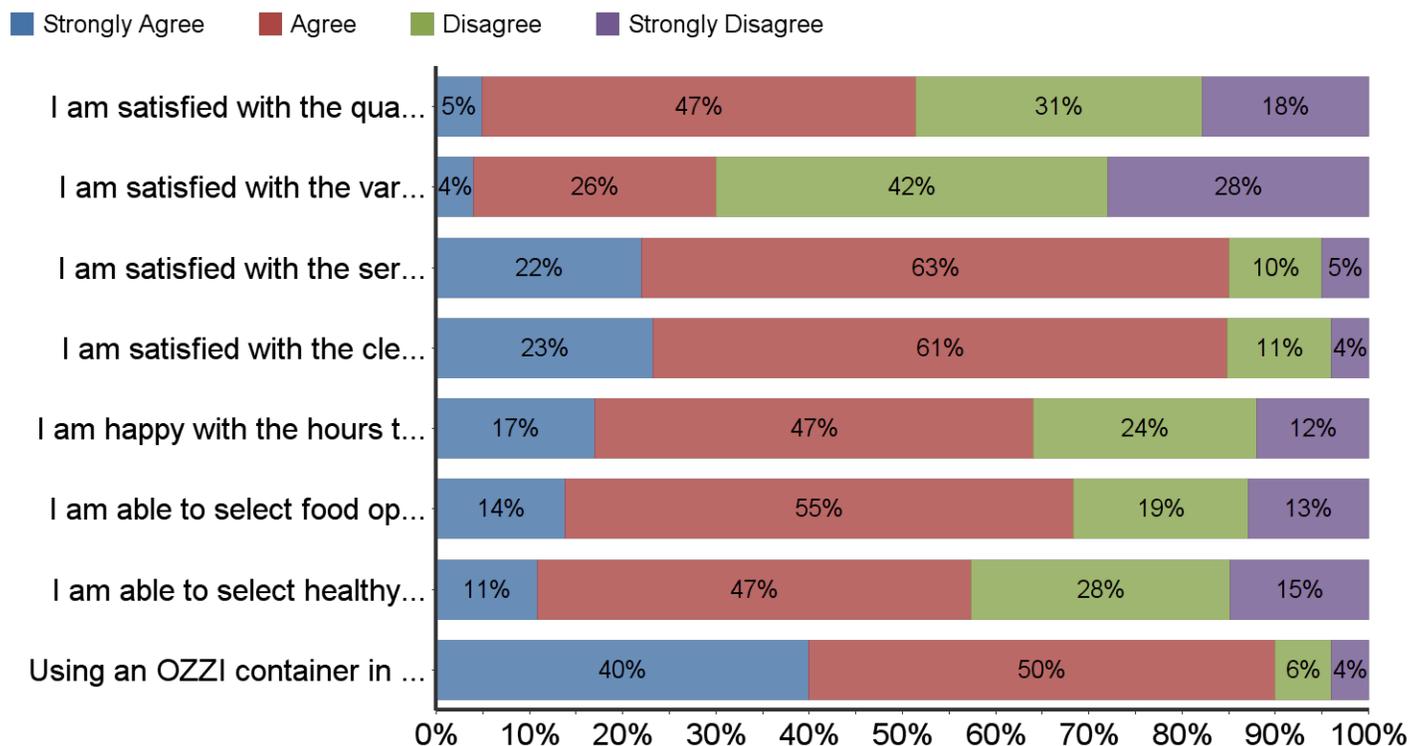
Note: Only respondents who said they had submitted a work order could answer this question.



#	Question	Strongly Agree	Agree	Disagree	Strongly Disagree	Response
1	I am pleased with the quality of repairs done in my room/suite	152	66	12	7	237
2	I am pleased with the timeliness of repairs done in response to my request(s)	143	65	18	10	236

Please select your level of agreement or disagreement with the following statements regarding the Yablokoff-Wallace Dining Center.

Note: To improve readability, some question text is truncated in the figure. Full question text can be found in the table that follows the figure.



#	Question	Strongly Agree	Agree	Disagree	Strongly Disagree	Response
1	I am satisfied with the quality of food served in the Yablokoff-Wallace Dining Center	29	288	190	111	618
2	I am satisfied with the variety of food served in Yablokoff-Wallace Dining Center	27	160	258	171	616
3	I am satisfied with the service provided by the staff in the Yablokoff-Wallace Dining Center	135	387	64	33	619
4	I am satisfied with the cleanliness of Yablokoff-Wallace Dining Center	142	379	71	26	618
5	I am happy with the hours the Yablokoff-Wallace Dining Center is open	106	288	147	74	615
7	I am able to select food options at the Dining Center that satisfy dietary restrictions (e.g., vegetarian, vegan, gluten-free).	76	299	101	68	544
8	I am able to select healthy food options at the Dining Center	66	285	170	89	610
10	Using an OZZI container in order to generate less waste is important to me.	231	293	35	25	584

Do you think that the UC Merced campus should have more OZZI machines for returning containers?

#	Answer	Bar	Response	%
1	Yes		552	93%
2	No		43	7%
	Total		595	100%

Please list any suggestions to improve the Dining Center food or services.

Note: Some open-ended responses are provided in the table below. Please see the Excel file (Q50) provided with this report for a full list of responses.

Text Entry
BETTER FOOD PLEASE. BETTER VARIETY. BETTER QUALITY
please add some seasoning to your food, as well as less rude people to your staff.
Have real food and condiments, those condiments are not good.
I would like to see shrimp at least once a month or once every two months. I would also like to see collie flower, bean sprouts and yellow beets in the salad bar. I know that it's time consuming but leaving the tortillas on the grill more so it can cook. Have healither pastries. Would like to see if they can change the cereal at least every two months. I would like to see arroz con leche. I would also like to see fresh cheese. I would like if the vegetables had less oil. I know that everyone is doing their best to improve and I really appreciate everyone's hard work.
Have more vegetarian options please
-Possibly include more options for the salad and deli bar -Possibly include more traifitional Mexican household food. - Have some more options for people who cannot intake a lot of sugar (include sugar free coffee creamer or for smoothing a include an option that has reduced sugar. -maybe include sushi in the menu -during breakfast pancakes might be a good option to include and an omelet bar
Add more variety to the food served, for example, add a deli. Make the Dining Center have more hours. Extend the hours to provide service to at least 3pm for lunch.
More vegan options!!
More vegan food options
interact more with students
There are lots of OZZI machines that dont work, please fix them.
Offer food that you would eat yourself. We pay good money to attend this school, i expect the food to be good quality as well. Nobody likes processed food thats basically fake and unhealthy
-more variety -switching up the meals a bit -on weekends not only having breakfast burritos as the only option
Food readiness. I have experienced a few times were my grilled chicken breast is still raw. I have always gone back and received back good customer service.
n/a
Get more options for food. Meatless monday is terrible #WheresTheBeef
-a variety of food options and healthy food options regularly
Have more variety in food. Make sure that the food is well cooked.
Make sure Ozzie machines work
Lately many of the machines have been getting stuck or do not work.
This table has more than 20 rows. Click here to view all responses.

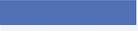
Please indicate how often you watch television shows using the provided cable TV service on campus. Please do NOT include streaming video websites or devices other than a television when responding to this question. Note: Only students living in a residence hall on campus could answer this question.

#	Answer	Bar	Response	%
1	Daily		17	3%
2	Several Times a Week		26	5%
3	Once a Week		25	5%
4	Several Times a Month		21	4%
5	Once a Month		22	4%
6	Less than Once a Month		58	12%
7	Never		335	66%
	Total		504	100%

The reliability of the WIRED network connections meets my academic needs
Note: Only students living in a residence hall on campus could answer this question.

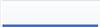
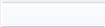
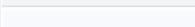
#	Answer	Bar	Response	%
1	Strongly Agree		89	18%
2	Agree		191	38%
3	Disagree		40	8%
4	Strongly Disagree		34	7%
5	I do not use this service		149	30%
	Total		503	100%

The reliability of the WIRELESS network connections meets my academic needs
Note: Only students living in a residence hall on campus could answer this question.

#	Answer	Bar	Response	%
1	Strongly Agree		43	9%
2	Agree		187	37%
4	Disagree		124	25%
5	Strongly Disagree		123	24%
6	I do not use this service		27	5%
	Total		504	100%

Which online services do you use on a daily basis? (please select all that apply)

Note: Only students living in a residence hall on campus could answer this question. Open-ended Other responses are summarized on the next page.

#	Answer	Bar	Response	%
1	UCMCROPS		50	10%
2	CatCourses		497	99%
3	Facebook		274	55%
4	Google Plus		44	9%
5	Twitter		158	31%
6	Tumblr		47	9%
7	Instagram		312	62%
8	Pinterest		41	8%
9	Reddit		31	6%
10	You Tube		414	82%
11	Box		18	4%
12	DropBox		35	7%
13	OneDrive		138	27%
14	Google Drive/Docs		281	56%
15	O365 Calendar		68	14%
16	Google Calendar		83	17%
17	Google Video Chat/Hangouts		23	5%
18	Skype		92	18%
19	Lync		3	1%
20	Oovoo		9	2%
21	Facetime		169	34%
22	Other (please specify - e.g., MobileMe, Vine, Vimeo)		42	8%
	Total		2829	100%

Which online services do you use on a daily basis? (please select all that apply)
Note: Only open-ended Other responses are summarized on this page.

Other (please specify - e.g., MobileMe, Vine, Vimeo)
Discord, Steam
Just wanted to mention that MobileMe was discontinued several years ago.
Turnitin
Ifunny
Snapchat
LINE
snapchat
Snapchat, Netflix, Spotify
Snachat
snapchat
Snapchat
snapchat
Snapchat
Snapchat,
Steam,Pandora
Spotify, Snapchat
Snapchat
snapchat
Sound cloud
Yahoo
Discord, Steam
Snapchat
HBO
snapchat
gmail
snapchat
snapchat
Discord
Netflix, Ifunny
Snapchat, Netflix
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Snapchat, email
Outlook
UCMerced email
Outlook
Netflix
Netflix, Amazon Prime

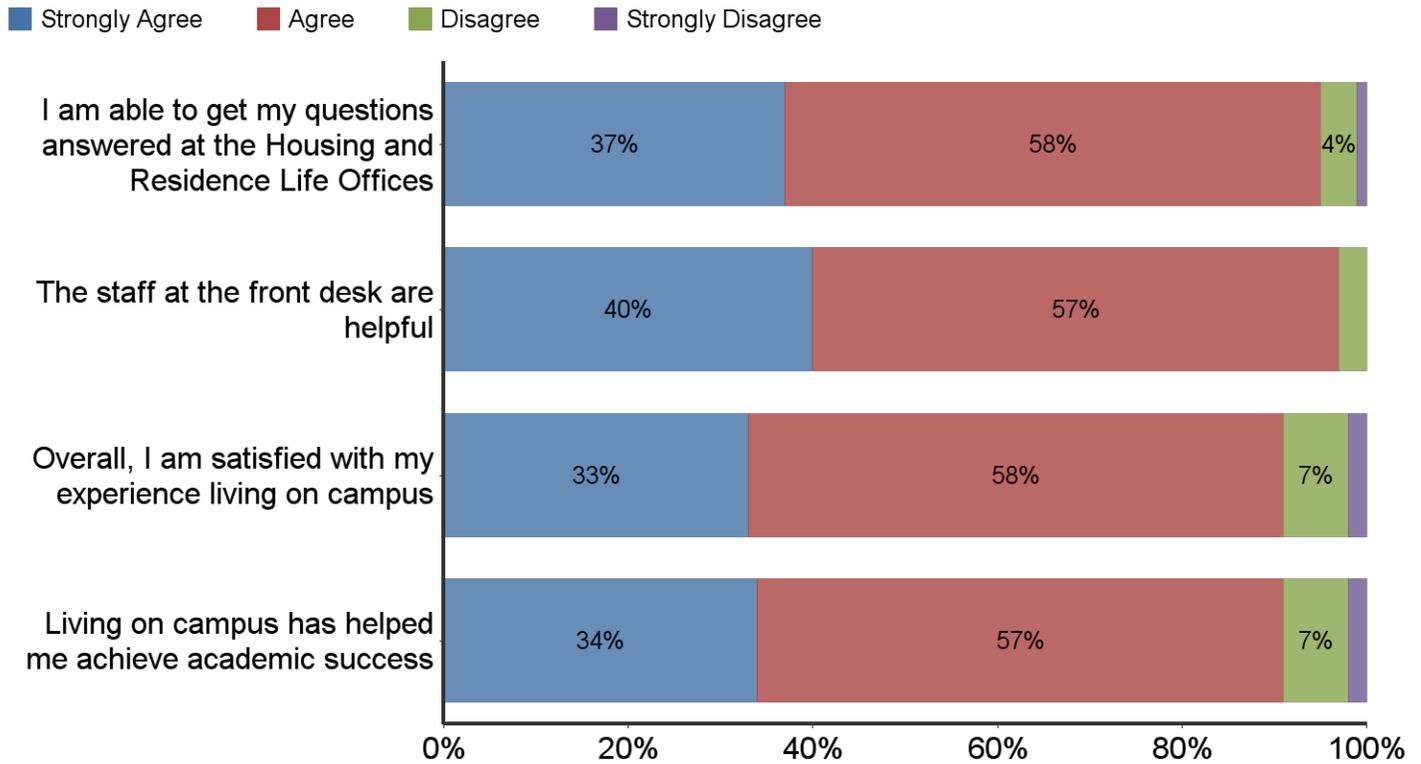
How many semesters have you have lived in Housing (please include the current semester in your count)?

#	Answer	Bar	Response	%
1	1 semester		53	8%
2	2 semesters		417	67%
3	3 semesters		21	3%
4	4 semesters		127	20%
5	5 or more semesters		7	1%
	Total		625	100%

31 I plan to live on campus next year.

#	Answer	Bar	Response	%
1	Yes		268	43%
2	No		179	29%
3	Undecided		176	28%
	Total		623	100%

Please select your level of agreement or disagreement with the following statements regarding the staff and services offered at the Housing and Residence Life offices.



#	Question	Strongly Agree	Agree	Disagree	Strongly Disagree	Response
1	I am able to get my questions answered at the Housing and Residence Life Offices	212	336	22	6	576
2	The staff at the front desk are helpful	236	340	16	2	594
4	Overall, I am satisfied with my experience living on campus	202	359	45	12	618
5	Living on campus has helped me achieve academic success	204	340	40	12	596

33 For the questions below, a sustainable lifestyle is defined as one that uses as few of the Earth's natural resources as possible and causes the least amount of environmental damage for future generations.

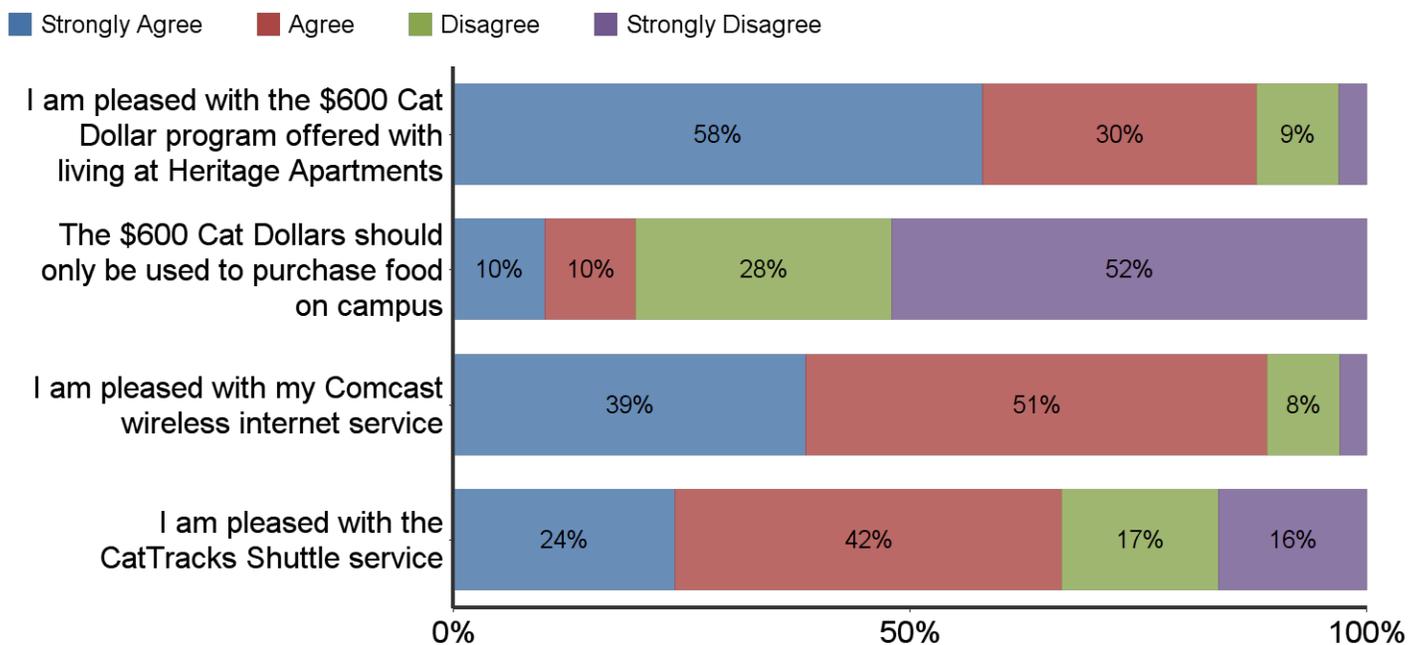
How much would you say you know about living a sustainable lifestyle?

#	Answer	Bar	Response	%
1	Nothing		23	4%
2	A little		169	27%
3	A moderate amount		364	59%
4	Very much		66	11%
	Total		622	100%

How much would you say you are able to live a sustainable lifestyle?

#	Answer	Bar	Response	%
1	Not at all able		13	2%
2	A little able		172	28%
3	Moderately able		297	48%
4	Very much able		66	11%
0	Unsure/don't know		72	12%
	Total		620	100%

Heritage Apartment residents, please select your level of agreement or disagreement with the following statements. Note: Only students living in a campus sponsored apartment off campus could answer this question.



#	Question	Strongly Agree	Agree	Disagree	Strongly Disagree	Response
1	I am pleased with the \$600 Cat Dollar program offered with living at Heritage Apartments	69	35	11	3	118
2	The \$600 Cat Dollars should only be used to purchase food on campus	12	12	32	60	116
3	I am pleased with my Comcast wireless internet service	46	61	9	3	119
4	I am pleased with the CatTracks Shuttle service	28	49	20	19	116